



Saint Anthony Official Record Index
Docket 1380273 – 50239

Item No.	Description	Date Entered into Record
1.	Request/approval to study for discontinuance	4/29/2011
2.	Notice(if appropriate) to Headquarters of suspension	N/A
3.	Notice(if appropriate) to customers/district personnel of suspension	N/A
4.	Highway map with community highlighted	6/07/2011
5.	Eviction notice (if appropriate)	N/A
6.	Building inspection report of deficiencies (if appropriate)	N/A
7.	Post Office and community photos	6/7/2011
8.	PS Form 150, Postmaster Workload Information	6/15/2011
9.	Worksheet for calculating work service credit	6/7/2011
10.	Window transaction record	5/17/2011
11.	Record of incoming mail	5/17/2011
12.	Record of dispatched mail	5/17/2011
13.	Administrative Postmaster/OIC comments	6/14/2011
14.	Inspection Service/local law enforcement vandalism reports	6/8/2011
15.	Post Office fact sheet	6/15/2011
16.	Community fact sheet	7/12/2011
17.	Alternate service options/cost analysis	6/15/2011
18.	Form 4920, Post Office Fact Sheet	6/15/2011
19.	Recommendation and Service Replacement Type	6/15/2011
20.	Questionnaire instruction letter to Postmaster/OIC	6/15/2011
21.	Cover letter, questionnaire, and enclosures	6/15/2011
22.	Returned customer questionnaires and Postal Service response letters	6/15/2011
23.	Analysis of questionnaires	7/25/2011
24.	Community meeting roster	7/14/2011
25.	Community meeting analysis	7/14/2011
26.	Community meeting letter(if meeting held prior to questionnaire)	N/A
27.	Petition and Postal Service response letter (if appropriate)	6/28/2011
28.	Congressional inquiry and Postal Service response letter	N/A
29.	Proposal checklist	6/15/2011
30.	District notification to Government Affairs	7/25/2011
31.	Instructions to Postmaster/OIC to post proposal	7/15/2011
32.	Invitation for comments exhibit	7/25/2011
33.	Proposal exhibit	7/25/2011
34.	Comment form exhibit	7/14/2011



<u>Item No.</u>	<u>Description</u>	<u>Date Entered into Record</u>
35.	Instructions for Postmaster/OIC to remove proposal	9/29/2011
36.	Round-date stamped proposals and invitations for comments from affected offices	9/29/2011
37.	Notification taking proposal, comments under internal consideration	9/29/2011
38.	Customer comments and Postal Service response letters	8/05/2011
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter(if appropriate)	N/A
40.	Analysis of comments	10/28/2011
41.	Revised proposal	7/14/2011
42.	Updated PS Form 4920 (if appropriate)	6/15/2011
43.	Certification of record	10/12/2011
44.	Log of post offices discontinuance actions	10/12/2011
45.	Transmittal to vice president, Delivery and Retail, from District manager, Customer Service and sales	10/12/2011
46.	Headquarters' acknowledgment of receipt of record	10/17/2011
47.	Final determination	10/24/2011
48.	Instruction letter to Postmaster/OIC on posting	11/3/2011
49.	Round-date stamped final determination cover sheets	
50.	Postal Bulletin Post Office Change Announcement	
51.	Vice president Delivery and Retail instruction letter	10/24/2011
52.	Public notice postings on appeal (if appropriate)	
53.	Postal Regulatory Commission opinion on appeal affirming final determination (if appropriate)	
54.	Appeal letter	10/24/2011



04/29/2011

WILLIAM HERRMANN
DISTRICT MANAGER
HAWKEYE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 04 congressional district.

Post Office Name:	SAINT ANTHONY
Zip+4 Code:	50239-9700
EAS Level:	53
Finance Number:	187992
County:	MARSHALL
Proposed Admin Office:	STATE CENTER
ADMIN Miles Away:	10.0
Near Office Name:	CLEMONS
Near Miles Away:	3.0
Number of Customers:	
Post Office Box:	30
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	75
Intermediate HCR:	0
City Delivery:	0
Total Customers:	105
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code
Maintain Town Name:	Yes <input checked="" type="checkbox"/> NO <input type="checkbox"/>

The above office became vacant when the postmaster retired on 10/31/1995.

Study to request for discontinuance based on declining workload, declining volumes, and the ability of the Postal Service to provide effective and regular service by an alternate means.

JEAN SUSNJAR
Manager, Post Office Operations

Approval to Study for Discontinuance:

DISTRICT MANAGER
HAWKEYE PFC

04/29/2011

DATE

cc: Area Manager, Public Affairs and Communication



Docket: 1380273

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: SAINT ANTHONY State: IA Zip Code: 50239
Area: WESTERN District: HAWKEYE PFC
Congressional District: 04 County: Marshall
EAS Grade: 53 Finance Number: 187992
Post Office: ☒ Classified Station: ☐ Classified Branch: ☐ CPO: ☐

• There was no Emergency Suspension for this office

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 06/15/2011
Fax No: (319) 399-5502



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name:	<u>SAINT ANTHONY</u>	State:	<u>IA</u>	Zip Code:	<u>50239</u>
Area:	<u>WESTERN</u>	District:	<u>HAWKEYE PFC</u>		
Congressional District:	<u>04</u>	County:	<u>Marshall</u>		
EAS Grade:	<u>53</u>	Finance Number:	<u>187992</u>		
Post Office:	<input checked="" type="checkbox"/>	Classified Station	<input type="checkbox"/>	Classified Branch	<input type="checkbox"/> CPO

There was no Emergency Suspension for this office

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 06/15/2011
Fax No: (319) 399-5502

mapquest

Notes

Map of:

St Anthony, IA 50239

POCKET NO	38 0273-50239
ITEM NO	4
PAGE	1



St. Anthony
Clemons Minerva MARSHALL 3301
Albion Green Mounta

Marshalltown

E41

State Center

3301

3301

mapquest 2mi
5000m

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Eviction Notice

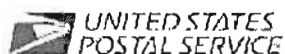
A. Office

Name:	<u>SAINT ANTHONY</u>	State:	<u>IA</u>	Zip Code:	<u>50239</u>
Area:	<u>WESTERN</u>	District:	<u>HAWKEYE PFC</u>		
Congressional District:	<u>04</u>	County:	<u>Marshall</u>		
EAS Grade:	<u>53</u>	Finance Number:	<u>187992</u>		
Post Office:	<input checked="" type="checkbox"/>	Classified Station	<input type="checkbox"/>	Classified Branch	<input type="checkbox"/>
				CPO	<input type="checkbox"/>

There was no eviction notice for this office

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 06/15/2011
Fax No: (319) 399-5502



Building Inspection Report

A. Office

Name:	SAINT ANTHONY	State:	IA	Zip Code:	50239
Area:	WESTERN	District:	HAWKEYE PFC		
Congressional District:	04	County:	Marshall		
EAS Grade:	53	Finance Number:	187992		
Post Office:	<input checked="" type="checkbox"/>	Classified Station	<input type="checkbox"/>	Classified Branch	<input type="checkbox"/>
				CPO	<input type="checkbox"/>

- There was no building inspection report nor photos for this office

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 06/15/2011
Fax No. (319) 399-5502

Saint Anthony Community Photos



Saint Anthony Post Office



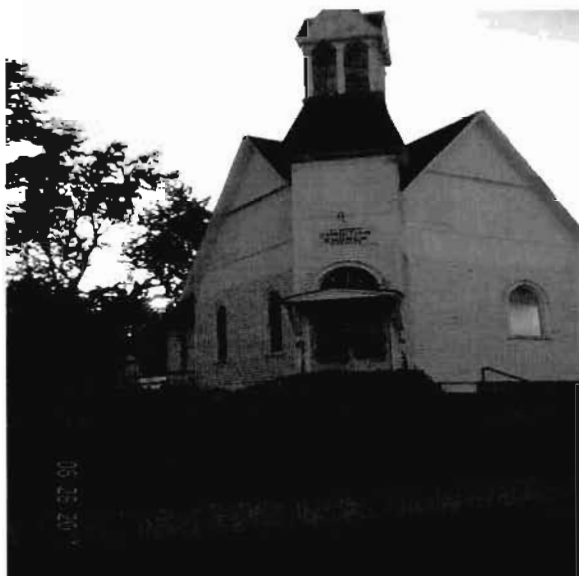
Saint Anthony Welcome Sign



Saint Anthony City Hall Left/PO right



Flat Heads Bar and Grill



St Anthony Christian Church



Prescott Motorsports

Google maps

Address 298 County Highway S57

Address is approximate

DOCKET NO 1380273-50239
ITEM NO 7
PAGE 2

Save trees. Go green!
Download Google Maps on your
phone at google.com/gmm

SAINT ANTHONY PHOTOS



DUNN GRAIN LLC

PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code SAINT ANTHONY, IA 50239		Postmaster's Signature Joi Benedict	Date 06/11/2011
District Office, State & Zip Code HAWKEYE PFC, IOWA 52406		District Manager's Signature Gail Duba	Date 06/15/2011
(Check Box)			
<input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		53
2.	Finance Number	(1-6)	187992
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	30
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, Postmaster Workload Information

Docket 1380273
Page Nbr 8a

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	30	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
- Enter the 5 digit post office finance number.
- Enter number of general delivery families served.
- Enter the number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations and branches as well as the main office including GPOs.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1501, Carrier Route Report for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes within your ZIP Code served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier servicing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are posted in the ZIP Code for another office.
- Enter the number of administrative highway contract/star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract/star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit, the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract/star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches without carrier delivery service staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a full carrier.
 - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 2 weeks. The Christmas Season is not to be considered as a seasonal workload increase. If you or your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a closing, loading and unloading operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and postal routes?
- Does office separate all incoming fare to city and official carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Wildlife Position Letter Sorting Machine (WPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute face stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: SAINT ANTHONY
Office Zip+4: 50239 -9700 District: HAWKEYE PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>30</u>	X 1.0	=	<u>30</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>30</u>

Revenue WSCs

First	25 revenue units:	1.00	X	<u>15</u> units	=	<u>15.00</u>
Next	275 revenue units:	0.50	X	<u>0</u> units	=	<u>0.00</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>15.00</u>

Activity WSCs 30 + Revenue WSCs = 15.00 Base WSCs 45.00 = EAS Grade C

Previous evaluation: EAS grade 53

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

KAREN LENANE

KAREN.S.LENANE@USPS.GOV

Printed Name

Signature

HAWKEYE PFC District Review Coordinator

06/07/2011

Title

Date

Window Transaction Survey

Window Transaction Survey

PO Name: SAINT ANTHONY

ZIP+4:

50239 - 9700

Completed By:

JTBTCO

Survey Period: 04/30/2011 through 05/13/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Sat - 04/30	9	1	2	0	0	0	2	13
Sun - 05/01	0	0	0	0	0	0	0	0
Mon - 05/02	10	0	1	0	1	0	4	14
Tue - 05/03	14	3	2	0	1	1	0	17
Wed - 05/04	10	14	2	0	0	0	2	16
Thu - 05/05	14	1	1	0	0	0	0	18
Fri - 05/06	13	3	1	0	0	0	1	18
Sat - 05/07	11	2	1	0	0	0	1	14
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	11	2	1	0	0	0	0	14
Tue - 05/10	10	1	1	0	1	0	0	18
Wed - 05/11	13	2	2	0	0	0	0	15
Thu - 05/12	14	2	1	0	0	1	1	17
Fri - 05/13	12	5	2	0	0	1	2	19
TOTALS	141	36	17	0	3	3	13	193
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	9.1	3.2	2.8	0.0	0.7	0.4	1.9	19.1

Average Number Daily Transactions:

33.8

Average Daily Retail Workload in Minutes:

37.2

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4 SAINT ANTHONY 50239 - 9700
Dates Recorded 04/30/2011 through 05/13/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 04/30	90	8	3	12	3	2	0	0
Sun - 05/01	0	0	0	0	0	0	0	0
Mon - 05/02	89	11	10	30	0	1	0	0
Tue - 05/03	76	15	8	4	0	1	0	0
Wed - 05/04	79	24	10	33	1	1	0	0
Thu - 05/05	70	12	12	4	1	0	0	0
Fri - 05/06	103	17	16	13	3	2	0	0
Sat - 05/07	83	22	12	13	0	2	0	0
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	65	17	8	10	3	1	0	0
Tue - 05/10	55	27	13	9	3	1	0	0
Wed - 05/11	77	22	25	12	3	0	0	0
Thu - 05/12	94	40	15	8	3	0	0	0
Fri - 05/13	107	22	6	9	3	1	0	0
TOTALS	988	237	138	157	23	12	0	0
Daily Average	82.3	19.8	11.5	13.1	1.9	1.0	0.0	0.0

Signature of Person Making Count: JTBTC0
Printed Name: JTBTC0
Date: 05/17/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
 (Record in Pieces)

Post Office Name and Zip+4 SAINT ANTHONY 50239 - 9700
 Dates Recorded 04/30/2011 through 05/13/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 04/30	54	0	4	3	0	0	0	0
Sun - 05/01	0	0	0	0	0	0	0	0
Mon - 05/02	65	3	1	1	0	0	1	0
Tue - 05/03	61	5	0	0	0	0	1	0
Wed - 05/04	76	6	2	1	0	0	1	0
Thu - 05/05	69	1	4	1	0	0	0	0
Fri - 05/06	71	2	1	3	2	3	0	0
Sat - 05/07	56	3	1	0	0	0	0	0
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	63	1	3	0	0	1	0	0
Tue - 05/10	67	5	3	1	0	0	0	0
Wed - 05/11	68	3	10	3	1	0	0	0
Thu - 05/12	72	1	3	0	0	0	0	0
Fri - 05/13	68	5	0	1	3	0	0	0
TOTALS	790	35	32	14	6	4	3	0
Daily Average	65.8	2.9	2.7	1.2	0.5	0.3	0.3	0.0

Signature of Person Making Count:

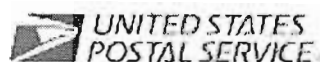
Printed Name:

Date:

JTBTC0

JTBTC0

05/17/11



06/14/2011

OIC/POSTMASTER

SUBJECT: SAINT ANTHONY Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the SAINT ANTHONY Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the SAINT ANTHONY Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to KAREN LENANE by 06/28/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>30</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>30</u>

If you have any comments on alternate means of providing services to the SAINT ANTHONY customers, please provide them below:

Not everyone here has internet access nor even computers, so this community would be best served by keeping the Post Office and changing the hours to afternoons even if the number of days open were reduced.

KAREN LENANE
Post Office Review Coordinator

Comments:

Saint Anthony City Council Flatheads Bar & Grill Dunn Grain LLC Heartland Mobility Karns Seeds Dekalb/Aggro Sandage Farms S & S Automotive Kurtz Artistry Ward Enterprises Prescott Motorsports S & S Tailing Bryants Station Backflow Prevention Services Witt Farms The Wild Rose Salon Kurtz Seeds JoiBuilt Web Works Tri Oak Farms MYSHA Farms St Anthony Christian Church B & W Farms Hotop Farms Hotop Trucking Marco Pork Slingluff Trucking Tri Co Pork Easton Lawn Service Art Ink Arnold Trucking Fisher Farm & Trucking State Center Nursing & Rehab Center JB Studios Stalzer Landscaping Clendenning Farms Dunn Farms Bryant Salvage Schlesky Carpentry Welch Farms IA Select Farms Mackin Grain Company

cc: Official Record



06/08/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the SAINT ANTHONY Post Office, 50239 - 9700, located in Marshall County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC

NBR records of mail theft or vandalism: 3

Comments/Findings:

cc: Official Record

Post Office Survey Sheet

Post Office Name	<u>SAINT ANTHONY</u>	ZIP+4	<u>50239-9700</u>
Congressional District	<u>04</u>	Date	<u>06/15/2011</u>

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No

3. Lease terms? 30-day cancellation clause? 2400 year to year beginning February 30 days clause

4. Are suitable alternate quarters available for an independent Post Office? If so, where?
n/a

5. List potential CPO sites.
none

6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No
If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?
PMR Joi Benedict possible reassignment

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?
Mail received through carrier around 11:30am dispatched 3:30pm through collection box. Collection box will not be retained. dispatched would go with the carrier at delivery time.

How many Post Office boxes are installed?	<u>68</u>
How many Post Office boxes are used?	<u>30</u>
What are the window service hours?	<u>08:00 - 12:15 M-F</u>
	<u>11:30 - 12:45 S</u>
What are the lobby hours?	<u>8-3:45 M-F</u>
	<u>11:30-3:30 S</u>

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
3 reported to the Postal Inspectors

Post Office Survey Sheet (continued)

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?	
	none	
11.	List potential CBU/parcel lockers sites and distances from present Post Office site.	
	to be determined	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?	
	none reported	
13.	Rural delivery/HCR delivery.	
a.	What is current evaluation?	K45
b.	Will this change result in the route being overburdened?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, what accommodations will be made to adjust the route?	
c.	How many boxes and miles will be added to the route?	30. box 0.50 Miles
d.	What would be the additional annual expense if the route is increased?	3397
e.	What is the one-time cost of CBU/parcel locker installation (if appropriate)?	1476
f.	At what time of the day does the carrier begin delivery to the community?	11:30am
	Will this delivery time be affected if the office is discontinued? (Y or N)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, how?	0
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input type="checkbox"/> Same <input checked="" type="checkbox"/> Less	

Community Survey Sheet

Community Survey Sheet

Post Office Name	<u>SAINT ANTHONY</u>	ZIP+4	<u>50239-9700</u>
Congressional District	<u>04</u>	Date	<u>07/12/2011</u>

1. Incorporated? ☒ Yes ☐ No
Local government provided by: Mayor and council
Police protection provided by: Marshall County Sheriff
Fire protection provided by: State Center and Clemons Fire Departments
School location: West Marshall
2. What population growth is expected? (Please document your source)
.21% by the facility planning website
3. What residential, commercial, or business growth is expected? (Please document your source)
officer in charge reported not much growth expected
4. History. (Are there any special historical events related to the community?
Are there any special community events to consider?
Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)
none
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
combination
6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board,
school bus stop, community meeting location, voting place, government form distribution center,
Do employees of the office offer assistance to senior citizens and handicapped)?
What provisions can be made for these services if the Post Office is discontinued?
bulletin board

Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service

Office Name: SAINT ANTHONY

Office Zip+4: 50239 -9700

District: HAWKEYE PFC

1. Enter the number of additional boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional miles to be added to the route 0.00 x 10.40 hours per year 0.00

Total time added to the route 0.00

3. Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer) 0.00

Total additional compensation (HCR hourly rate x total time added to the route) 0.00

Rural Route Cost Analysis Form

Docket: 1380273 - 50239

Item Nbr: 17

Page Nbr. 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: SAINT ANTHONY
Office Zip+4: 50239 -9700 District: HAWKEYE PFC

1. Enter the number of additional boxes to be added to the rural route 30

2. Enter the number of additional miles to be added to the route 0.50
Enter the volume factor 2.71

Total (additional boxes x volume factor) 81.30

3. Enter the number of additional boxes to be added to the rural route 30
Centralized boxes 0.00 x 1.00 Min 0.00
Regular L route boxes 0.00 x 1.82 Min 0.00
Regular Non-L route boxes 31.00 x 2.00 Min 62.00

Total additional box allowance 62.00

4. Enter the number of additional daily miles to be added to the rural route 0.50 x 12 Mileage Standard 6.00

Total additional minutes per week (miles carried to two decimal places) 149.30

5. Total additional annual minutes (additional minutes per week year) 149.30 x 52 Weeks 7,763.60

6. Total additional annual hours (additional annual minutes/ 60 minutes per hour) 7,763.60 / 60 Minutes 129.39

7. Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated) 33.26

Total Annual Cost (additional annual hours x rural cost per hour) 4,303.62

8. Enter lock pouch allowance (if applicable) 907.00

Total annual cost for alternate service (annual cost minus lock pouch allowance) 3,396.62

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet						1. Date Prepared 06/15/2011																							
2. Post Office Name SAINT ANTHONY			3. State and ZIP + 4 Code IA, 50239-9700																										
4. District, Customer Service HAWKEYE PFC		5. Area, Customer Service WESTERN		6. County Marshall																									
				7. Congressional District 04																									
8. Reason for Proposal to Discontinue Study to request for discontinuance based on declining workload, declining volumes, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means			9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing			12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 10/31/1995 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from EAS-53 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 1 No of Career- 0 No of Non-Career- 1			a. Time M-F 08:00 - 12:15 Sat 11:30 - 12:45 Total Window Hours Per Week b. Lobby Time M-F 8-3:45 Sat 11:30-3:30 24.00																										
13. Number of Customers Served			14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 30 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 30 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 33.80			<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>102</td> <td>68</td> </tr> <tr> <td>b. Newspaper</td> <td>24</td> <td>3</td> </tr> <tr> <td>c. Parcel</td> <td>2</td> <td>0</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>128</td> <td>71</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td colspan="2">0</td> </tr> <tr> <td>g. No. of Permits</td> <td colspan="2">0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	102	68	b. Newspaper	24	3	c. Parcel	2	0	d. Other	0	0	e. Total	128	71	f. No. of Postage Meters	0		g. No. of Permits	0	
Types of Mail	Received	Dispatched																											
a. First-Class	102	68																											
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d. Other	0	0																											
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f. No. of Postage Meters	0																												
g. No. of Permits	0																												
Finances a. FY 2008 2009 2010			Receipts \$ 6,413 \$ 5,440 \$ 5,600		b. EAS Step 1 PM Basic Salary (no Cola) \$ 15,350 c. PM Fringe Benefits (33.5% of b.) \$ 5,142																								
15a. Quarters																													
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 02/28/2012 Annual Lease \$ 2400 30-day cancellation clause? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																													
15b. Explain:																													
17. Schools, Churches and Organization in Service Area: No: 1 Saint Anthony Christian Church			19. Administrative/Emanating Office (Proposed): Name STATE CENTER EAS Level 16 Miles Away 10.0 Window Service Hours: M-F 8:12 - 1:5 SAT 8-10 Lobby Hours: M-F 5am-12-am SAT 5am-12-am PO Boxes Available: 120																										
18. Businesses in Service Area: No: 40 Saint Anthony City Council Flatheads Bar & Grill Dunn Grain LLC Heartland Mobility Korns Seeds Dekalb/Aggro Sandage Farms S & S Automotive Kurtz Amistry Ward Enterprises Prescott Motorsports S & S Tailing Bryants Station Backflow Prevention Services Wint Farms The Wild Rose Salon Kurtz Seeds JciBult Web Works Tri Oak Farms MYSHA Farms St Anthony Christian Church B & W Farms Holop Farms Holop Trucking Marco Park Singluff Trucking Tri Co Pork Easton Lawn Service Art Ink Arnold Trucking Fisher Farm & Trucking State Center Nursing & Rehab Center JB Studios Stalzer Landscaping Clendening Farms Dunn Farms Bryant Salvage Schlesky Carpentry Welch Farms IA Select Farms Mackin Grain Company			20. Nearest Post Office (if different from above) Name CLEMONS EAS Level 53 Miles Away 3.0 Window Service Hours: M-F 8:30-12:45 SAT 10:30-11:45 Lobby Hours: M-F 6:00am-7:00pm SAT 6:00am-7:00pm PO Boxes Available: 60																										
21. Prepared by																													
Printed Name and Title ANGIE GREEN		Signature ANGIE GREEN		Telephone No. AC () (319) 399-2902																									
PO Discontinuance Coordinator Name KAREN LENANE		Telephone No. AC () (319) 399-2902		Location CEDAR RAPIDS, IOWA																									



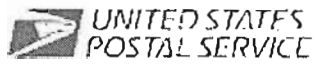
A. Office

Name: SAINT ANTHONY State: IA Zip Code: 50239
Area: WESTERN District: HAWKEYE PFC
Congressional District: 04 County: Marshall
EAS Grade: 53 Finance Number: 187992
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 06/15/2011
Fax No: (319) 399-5502



06/15/11

OIC/POSTMASTER

SUBJECT: SAINT ANTHONY Post Office

Enclosed are questionnaires addressed to customers of the SAINT ANTHONY Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 06/28/2011 for further review.

Karen Lenane
Post Office Review Coordinator
Enclosures



06/14/2011

POSTAL CUSTOMER
SAINT ANTHONY POST OFFICE
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Saint Anthony Post Office retired on 10/31/1995. The Office is being studied for possible closing or consolidation for the following reasons: Study to request for discontinuance based on declining workload, declining volumes, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the State Center Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the State Center Post Office, located 10.0 miles away. Hours of service at this office are 8-12 - 1-5, Monday through Friday, and 8-10 on Saturday. Post Office box service is available at this location at decreased fees.

In addition retail services are also available at the Clemons Post Office, located 3.0 miles away. Hours of service at this office are 8:30-12:45, Monday through Friday, and 10:30-11:45 on Saturday.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 06/28/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Saint Anthony City Hall on Tuesday, June 28, 2011 from 6:30 pm to 7:30 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Karen Lenane at (319) 399-2902.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☐ Shopping _____
☐ Personal needs _____
☐ Banking _____
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: _____

Address: _____

Telephone: _____

Date: _____

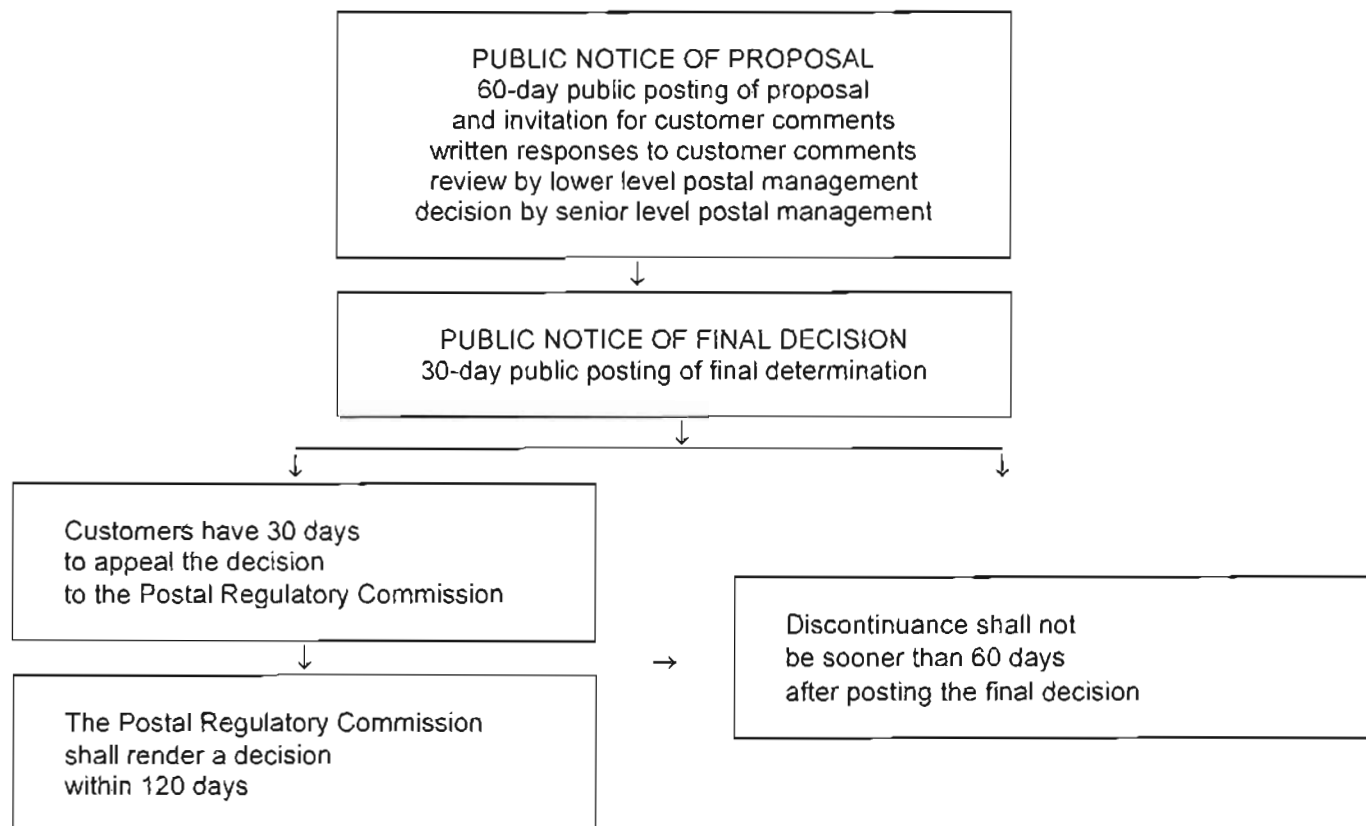
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

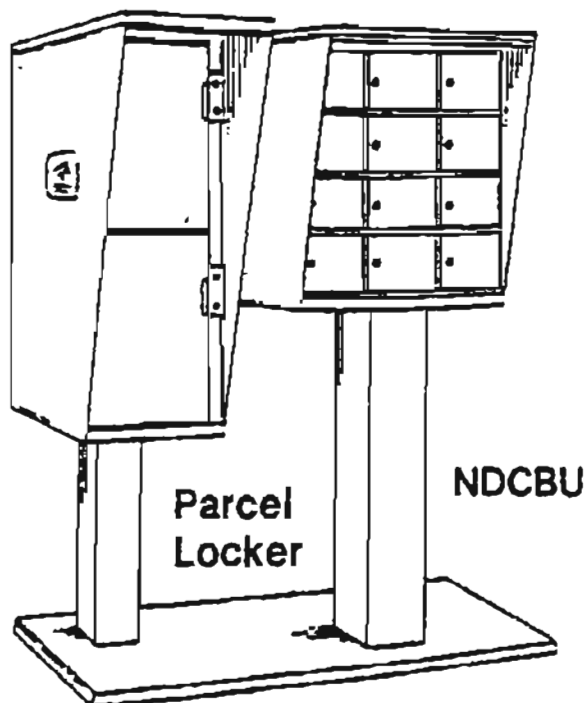
SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

Cluster Box Units



Neighborhood Delivery and Collection Box Units (NDCBUs) and Cluster Box Units (CBUs) are secure, free-standing units of individually locked mail compartments that are provided, installed, and maintained by the Postal Service at no cost to customers. These units benefit customers in time and money because they eliminate the customer's cost to install new boxes, and any future replacement and maintenance. A significant benefit of the NDCBUs and CBUs is the security they provide against mail theft and mailbox vandalism. Another advantage is the convenience of depositing outgoing mail in the designated collection compartment in the CBU or NDCBU.

Each customer's unit is large enough to hold several days' accumulation of mail, thereby eliminating the need to have mail held at the Post Office during short periods away from home. For longer periods away from home, customers should continue to contact the Post Office and request their mail to be:

1. Held at the Post Office until they return, or
2. Delivered to a specified friend or neighbor, or
3. Forwarded to their temporary address.

Parcel lockers may be installed next to NDCBUs for receiving packages that do not require a signature. Each CBU includes at least one parcel locker.

Customers are provided keys to their individual mailbox compartments in CBUs and NDCBUs. Parcel locker keys are placed in a customer's mailbox compartment when a parcel is secured in a locker for that customer.



07/06/2011

DEBORAH CLENDENING
1615 BINFORD AVE
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in black ink that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

Deborah Clendening

Address:

1615 Binford Ave

Telephone:

St Anthony IA 50239

Date:

6/24/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Keep our Post office open!



07/06/2011

CARLTON KARNS
1146 160TH STREET
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps <u>all stamps</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters <u>10-8 per month</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail <u>nearly Daily</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms) <u>farming Gov. INF. DeKalb See Dealer</u>	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

If yes, please explain:

But do not use them



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

Postage Stamps & Mailing

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames - Marshalltown

☒ Personal needs " "

☒ Banking " "

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No ?

Mailing Address

Name: Carlton E. Karns

Address: 1146 160th St St Anthony IA, 50239

Telephone: 641 477 8216

Date: 6-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

ROSALEE LANCASTER

PO BOX 300
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Des Moines
<input checked="" type="checkbox"/>	Personal needs	
<input checked="" type="checkbox"/>	Banking	
<input checked="" type="checkbox"/>	Employment	
<input checked="" type="checkbox"/>	Social needs	

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Rosalee Lancaster

Address: PO BOX 300, St. Anthony LA 50239

Telephone: N/A

Date: 6-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

GEORGE OR PATRICIA PRESCOTT

PO BOX 700
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

When We are Both Working and we did not have mail out side Post office Lady would not let my Grandchildren pick up our Mail. It was hard to get our Bills or Ecks. The Post Office is never open when we get home (3:00pm) over

So I see no need to have a post office. Our kids + Grand kid can get Shutter for the Bus Stop witch was built for them that they can not use because the post office lady called the school, because one of the kids put rocks in the Mail Box. (Big Deal). And we will not have to wait to get in the post office when we can get our Mail. She talks about people in town and should only do post office work and not have 3 or 4 of her friends in there talking about people.

We do not get good service in this office @ all.
most of the time we get our stamps in Ames, and send all of our pkg out there also.

We all want Sharon Smith Back of the post office Stamp open.
~~She~~ Joy should not be conducting Town Business in the Post Office.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☒ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

if he gets it in the right Box.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ ~~UN~~ Employment

☐ Social needs

about Once a month now that
I do not work. Saving on
gas.

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Prosser's Motorpark

~~302~~ Long or Police Present

Address:

302 Main

P.O. Box 700 - 204 W. 4th

Telephone:

641-485-1167

641-485-116

Date:

6/20/11

6/20/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

MARY BELL
MAIN STREET
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about misdelivered mail. The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

I'm old do not drive and need my post office here

the Business next door even built a Shelter for the kid But I called the school and said she did not want kid there

- We all too, but they will not let us



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

my Mail goes to everyone else

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

Ames

☐ Personal needs

~~Ames~~ Ames

☐ Banking

Mail

☐ Employment

Dont Work

☐ Social needs

Ames

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name:

Mary Bell

Address:

Main St

Telephone:

No phone

Date:

6/15/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We need our post office our City
will die without it
Please do not close over

you do need someone
new to put up the
Mail. She is too
busy on the Computer
or talking about everyone
to do her Job.

Last Week she was
seen the City Hall
part going threw all
the Files. They are not
putting a Lock on the
door to keep her
in the post office



07/06/2011

PAUL WELCH SR

1260 MARBLE RD
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

*Always very helpful, when
go to post office service
to know definitely what to do*

*Always accommodate the
local customer in
possible*



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

*not available
in our
community*

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name:

Paul E Welch, Sr

Address:

1260 Marble Rd - St. Anthony, IA 50239

Telephone:

641-477-8501

Date:

6/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I am sorry to
hear the St Anthony
postoffice is likely to
close. I keep Clemons
open. I am sure they
arent too much in
demand that it cant
be handled by
State Center, if that
(over)

(to Allison) if that
is the proposal.
The person @ St Anthony
is certainly very
helpful & pleasant to
deal with & certainly
has handled that
office with great skill.
Mrs Paul Welsh



07/06/2011

MARCY HUNTER
1151 170TH STREET
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>occasionally</i>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

If yes, please explain:

I work in Nevada & can drop & get stamps
there



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames, Nevada, Mitown, State Center
☒ Personal needs Ames or Marshall town or state center
☒ Banking Nevada
☒ Employment Nevada + Ames
☒ Social needs Same as all Above

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Marcy Hunter

Address:

1151 - 170th St. St. Anthony, Ia

Telephone:

641-477-8500

Date:

6/22/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

PATRICIA BUSSAN

1127 170TH STREET
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

State Center



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Marshalltown</u>
<input checked="" type="checkbox"/>	Personal needs	<u>if</u>
<input checked="" type="checkbox"/>	Banking	<u>if</u>
<input type="checkbox"/>	Employment	<u>retired</u>
<input checked="" type="checkbox"/>	Social needs	<u>if</u>

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Patricia Burrano

Address: 1127 170th St. St. Anthony, Ia.
50839

Telephone: 641 4778649

Date: June 22, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

MS. HOLLIS FISHER
73916 170TH STREET
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never	Rarely
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	✓
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	✓
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I usually buy gas and visit bank in State Center. All other shopping locations have a post office or postal station nearby. My rural address is 3 1/4 miles S.W. of St. Anthony, IA.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Nevada State Center, Marshalltown

☒ Personal needs

☒ Banking State Center - Zearing

☒ Employment (Volunteer at Clemons School)

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Lollie Fisher (ms.)

Address: 73916 - 170th St.

Telephone: 641-477-8648

Date: 6-22-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

SCHLESRY

302 CRUETT
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: SCALESBY

Address: 302 CRUETT ST. ST. ANTHONY IA 50239

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

JOHN HARVEY

203 W 4TH STREET
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Sometimes one is in line



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

NONE

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

John Harvey

Address:

203 W 4th St. ST. Anthony LA.

Telephone:

1641 477 8080

Date:

JUNE 19-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

J HARRINGS

1166 160TH STREET
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Des Moines



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

J. HARRINGS

Address:

1144 160TH ST

Telephone:

641 477-8505

Date:

6/17/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

RANDY HILLEMANN

1315 150TH STREET
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

*Nevada Post Office
I work in Nevada*



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Ames, Marshall, Nevada

☒ Personal needs

Ames

☒ Banking

State Center Ames

☒ Employment

Nevada

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Kandy Hillema

Address:

1315 E. 20th St.

Telephone:

Date:

6-21-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

MARCIA SHAVER-FLOYD
1604 BINFORD
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☒ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name:

Marcia Ahaner-Floyd

Address:

1604 Benford

Telephone:

641-477-8618

Date:

6-18-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

LORI BORTON/GARY SHAFFAR

104 MAIN ST
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I work 2 blocks from the post office in Annes.
He works 3 blocks from the post office in New Providence.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames / Marshalltown

☒ Personal needs

☒ Banking Ames / Eldora

☒ Employment Ames / New Providence

☒ Social needs Ames, State Center, Rhodes, Marshalltown

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Lori Borton / Gary Shaffar

Address: 104 Main St., St. Anthony

Telephone: 641-751-1666

Date: 6-16-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I used to have a box at the St. Anthony post office, but could never get there to pick up my mail. I work in Ames and leave for work before the post office opens. I get home from work at 3:40 pm and the post office was almost always locked before I would get there - even though the posted hours are until 3:45! Fortunately we have the option of having a rural box.

I would have no problem with going to State Center to pick up a package, especially considering I can't get to the St. Anthony post office during the very limited hours.

We LOVE rural delivery!

DOCKET NO	1380273-50239
ITEM NO	<u>22</u>
PAGE	<u>15C</u>



07/06/2011

TODD GILMORE
1219 BINFORD AVE
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in black ink that reads "Jean Susnjar". The signature is fluid and cursive, with the first name "Jean" and last name "Susnjar" clearly distinguishable.

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

If yes, please explain:

Zeoring, Iowa



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

Ames, Iowa



5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

Todd Gilmore

Address:

1219 Binford Ave., St. Anthony, IA. 50239

Telephone:

641-477-8325

Date:

6/18/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

RICHARD WITTE
PO BOX 2065
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☒ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Richard Wille

Address: 408 Bryant St PO Box 2065

Telephone: 641-477 8065

Date: June 17, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

the Post office is real nice and clean and woman that
run it it so nice to so please keep it open forever
thank you



07/06/2011

DUNN GRAIN

102 W 3RD STREET
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps <i>rolls of 100 stamps</i> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation <i>occasionally</i> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail <i>occasionally</i> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) *none are offered* ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

But not when its open to conduct business
Sorry I read that wrong - I do not pass it when it is open.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

~~I~~ Will have no chance to send a response the same day mail arrives. Will likely never see the mail arrive or depart.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Marshalltown / Ames / etc
☒ Personal needs " " / etc
☒ Banking State Center / Union
~~Employment~~ St. Anthony
☒ Social needs Marshalltown / Ames / etc

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: **DUNN GRAIN, LLC**
102 W. 3rd Street
ST. ANTHONY, IA 50239

John C. (Jack) Mackin
Manager.

Address:

Telephone:

641-477-8244

Date:

6/14/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

LAWERENCE AND BARBARA HOWARD

73527 160TH STREET
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Colo, Nevada, Zearing



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name: Lawrence and Barbara Howard

Address: 73527 160th Street Saint Anthony Iowa 50239

Telephone: (641) 487-7614

Date: June 15, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

WILLIAM TOMLINSON
1033 160TH STREET
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Marshalltown

☒ Personal needs

☒ Banking Marshalltown

☒ Employment Marshalltown

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: William Tomlinson

Address: 1033 160th Street, St. Anthony, Iowa 50239

Telephone: _____

Date: 6-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

M. SCOTT JUNGE

1077 160TH STREET
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in black ink that reads "Jean Susnjar". The signature is fluid and cursive, with the first name "Jean" and last name "Susnjar" clearly legible.

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Nevada office is on way to work
St. Anthony is 1 mile the other
direction from work.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Nevada	Ames
<input checked="" type="checkbox"/>	Personal needs	" "	" "
<input checked="" type="checkbox"/>	Banking	Zeavring	
<input checked="" type="checkbox"/>	Employment	Nevada	
<input checked="" type="checkbox"/>	Social needs	Nevada	Ames Marshalltown

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: M. Scott Junge

Address: 1077 160th st.

Telephone: 641 - 844 - 7120

Date: 6-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I hate to see local businesses close, but St. Anthony doesn't have much going on. It used to have a gas station, but not now.



07/06/2011

VICKI WELLS

PO BOX 2124
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Cluster box units are being proposed for reasons of security and safety. They are a strong, secure, free standing unit that houses 16 individually locked mail compartments.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

*Sometimes
mail*

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

anyone needing help

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

everything once a month.

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Deke Wells

Address: PO BOX 2124

Telephone: 477-8091

Date: 6-15-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I don't ~~not~~ want a mailbox ⁱⁿ front of our house nor have to go to different towns to get it mail (kids get into mail boxes). We realize our town is very small but why take away our towns identity. We have elderly that uses the post office to communicate with others. We are happy with our part-time office hours ~~what~~ we've had for a few years.



07/06/2011

ART WELLS

PO BOX 2124
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> <i>more</i>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>some times</i>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> <i>sometimes more</i>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

when help is needed

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

disabled so to
health problems



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

not available in our small town -
we do everything once a month

5. Do you currently use local businesses in the community?

☒ Yes ☐ No the few we have

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No no reason to go that way

Mailing Address

Name: Art Wells

Address: 414 Main Street PO Box 2124

Telephone: 477-8091

Date: 6-15-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Our post office is open 4 hrs a day - it works for us.
That isn't going to make the government go broke.
A lot of people depend on our post office - we have some
elderly that's their only outing for the day is picking up
their mail.



07/06/2011

JOHN LEBECK
418 BRYANT
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping state center grocery store ; m town - Walma

☒ Personal needs m town

☒ Banking Eldora and Iowa falls

☒ Employment state center

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: John Lebeck

Address: 418 Bryant St. St. Anthony, IA 50239

Telephone: 641-844-4072

Date: 6/15/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

CHARLES AND MARY BARTINE
1308 MARBLE RD
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in black ink that reads "Jean Susnjar". The signature is fluid and cursive, with the first name "Jean" and last name "Susnjar" clearly distinguishable.

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Of course we have to pass other post offices for any shopping for needs.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name:

Charles
Mr. & Mrs. ^{spouse} Richard (Mary) Bartine

Address:

1308 Marble Road

Telephone:

St. Anthony, IA 50239

Date:

6/17/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

LOYD PERRY AND JUDY VOKOUN
1205 CANFIELD AVE
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



07/06/2011

CAROLYNN AND KIRK CHILDS
1242 170TH STREET
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

in Des Moines 2nd Ave

Use Post office



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Des Moines - Ames
☒ Personal needs Des Moines - Ames
☒ Banking Des Moines
☒ Employment Des Moines - Nevada
☒ Social needs Des Moines - Ames

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: CAROLYN + KIRK CHILDS
Address: 1242 170th ST ST. Anthony IA 50235
Telephone: 515-480-8951
Date: 6/14/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

GERALD BURG

404 CRUETT ST
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

Keep up with Local Happenings

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

~~Shopping~~ Towns 10 - 30 mi away



Personal needs

11



Banking

11



Employment

11



Social needs

11

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Gerald Burg

Address: 404 Cruett St. Saint Anthony, IA 50239

Telephone: 641 477-8550

Date: 6/17/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

GALEN DAVIS

104 E 4TH STREET
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in black ink that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: WORKS BETTER BECAUSE THE POST OFFICE
IS CLOSED BECAUSE WE BOTH WORK DAYS

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/> Shopping	<u>marshalltown or Ames</u>	
<input checked="" type="checkbox"/> Personal needs	<u>11</u>	<u>11</u>
<input checked="" type="checkbox"/> Banking	<u>11</u>	<u>11</u>
<input checked="" type="checkbox"/> Employment	<u>11</u>	<u>11</u>
<input checked="" type="checkbox"/> Social needs	<u>11</u>	<u>11</u>

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Galen Davis

Address: 104 E 4TH ST ST. Anthony IA 50239

Telephone: (641) 477-8344

Date: 6-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

LACEY GREENWAOOD
417 MAIN STREET
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

if help is needed

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

not available in our small town - due to this I do all of these twice a month - we need our post office - single mom who doesn't need extra stops, etc.

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

no reason to go that way

Mailing Address

Name: Lacey Greenwood

Address: 417 main St., St. Anthony, Ia 50239

Telephone: _____

Date: 6-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

JOHNSTON

1251 BINFORD AVE
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

work in Jearring + amos - use both for all needed services



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Johnston

Address: 1251 Binford Ave, St. Anthony, Ia 50039

Telephone: 641-477-8056

Date: 6-18-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We thought St Anthony post office closed several years ago - when postmaster retired.



07/06/2011

AILEEN BRYANT

PO BOX 2054
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in black ink that reads "Jean Susnjar". The signature is fluid and cursive.

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



07/25/2011

DAVID HORTON

PO BOX 400
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Anthony Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Anthony Post Office should be pursued, a formal proposal will be posted in the State Center Post Office, Clemons Post Office and Saint Anthony Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SAINT ANTHONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames, Des Moines

☐ Personal needs

☐ Banking

☒ Employment Des Moines

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: David Horton

Address: PO Box 400 St Anthony IA 50239

Telephone: _____

Date: 7/1/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the SAINT ANTHONY Post Office on 06/14/2011. Additionally during the survey period, questionnaires were available at the SAINT ANTHONY Post Office to walk-in retail customers.

1.	Number of Questionnaires	
	Total Questionnaires distributed	<u>105</u>
	Favorable to proposal	<u>5</u>
	Unfavorable to proposal	<u>3</u>
	Expressing no opinion	<u>25</u>
	Total questionnaires received	<u>33</u>

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable).

No Concern

Response:

2. Concern (No Opinion).

Customers were concerned about senior citizens and security of mail in curbside mailboxes.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Cluster box units are being proposed for reasons of security and safety. They are a strong, secure, free standing unit that houses 16 individually locked mail compartments.

3. Concern (No Opinion)

No Concern

Response:

4. Concern (Unfavorable):

Customers expressed concern about misdelivered mail.

Response:

The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

5. Concern (Unfavorable):

No Concern

Response

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (No Opinion).

Customers questioned the economic savings of the proposed discontinuance.

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.

Community Meeting Roster

Postal Service Representative (Names and Titles):

Angie Green - Post Office Review Investigator

Jean Susnjak - A/Manager Post Office Operations

Joi Benedict - Officer in Charge Saint Anthony

Date: 06/28/2011

Time: 6:30 pm

Total Number of Customers Present:

18

Place: Saint Anthony City Hall

This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
SHILOH ARNOLD	411 RYAN ST	50239	641-477-8642
Michael W. Dunn	1217 Canfield Ave	50239	641-477-8346
Tracy Grossman	1441 115th St	50051	641-486-2245
Talynn Almond	PO Box 2112	50239	
Lynne Gardner	PO Box 2112	50239	
Patricia M. Brown	11041 20th St	50678	
Drew Bonhard		50278	
Patrice Benson	302 Main St	50231	641-485-1167
Robert Davis	101 E 4th St	50239	641-477-5344
Gabrielle Davis	1001 E 4th St	50239	641-477-8514
Janita Arnold	411 Broadway	50239	641-477-8182
Arlyss Peterson	1425 Binford	50234	515.290-6850
Allan Faston	103 Pioneer 4th	50239	641-497-8645
Richard White	415 13th St	50239	641-477-8059
John Mackin	102 W 3rd	50239	641-477-8244
John Brown	410 1st St	50239	
Robert Alushon	PO Box 777 SE	50247	641-485-2369
Joi Benedict	410 1st St	50239	

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

- Concern (UnFavorable):
 1. Customer wanted to know if they are currently a Post Office Box customer, how they would receive mail if a discontinuance?
Response:
You would either receive mail through a cluster box or a curbside box
- Concern (UnFavorable):
 2. Customers were concerned why it cost to change address online.
Response:
An online charge is applied for identity theft prevention. Change of address cards may be picked up at the counter of any Post Office.
- Concern (UnFavorable):
 3. Customers were concerned about purchasing stamps and availability from the carrier.
Response:
The rural carrier carries stamp stock with him on a daily basis, if he does not have the specific item you are requesting he can deliver it to you the next day, with a new orange envelope for ordering next time.
- Concern (UnFavorable):
 4. Customers were concerned if there would be a charge for CBU's?
Response:
No charge for CBU's or CBU keys unless you lose all 3 keys, then a change of lock fee of \$40 will be applied.
- Concern (UnFavorable):
 5. Customers were concerned about how many packages may be delivered to the CBU's daily.
Response:
Each CBU unit has 2 large parcel compartments. Although each individual mail compartment is more generous than the basic po box, and should be able to accomodate small parcels, if there are more parcels than the CBU's can hold in a day, the rural carrier will be required to deliver packages up to 1 mile to customer houses.
- Concern (UnFavorable):
 6. Customers wanted to know how many other offices would be closed.
Response:
It is hard to predict the future of the post office although every office is being looked at for cost savings.
- Concern (UnFavorable):
 7. Customers asked if the future holds one "hub" for a Post Office per county?
Response:
Again, it is hard to predict the future, but many changes are underway including consolidation of processing plants, routes are being optimized in branch offices and stations and Post Offices are studied for discontinuance in an effort to provide service more efficiently.
- Concern (UnFavorable):
 8. Customer asked who determines "maximum and effective service"?
Response:
Maximum service is a term that could have alternate meanings to different people. The Postal Service is still providing regular and effective service, just in a different manner.
- Concern (UnFavorable):
 9. Customers were concerned if others individuals would have access to the mail compartments.
Response:
No in a cluster box unit, you have your own individually locked and secure mail compartment. If you have a parcel, you are the only one who has access to the key that accesses the parcel locker.
- Concern (UnFavorable):
 10. Customers were concerned if parcels may be redelivered.
Response:
Yes, to elevate a trip to the State Center post office to retrieve packages that were not deliverable, you may call the Post Office to request redelivery.
- Concern (UnFavorable):
 11. Customer wanted to know if a Post Office may be closed with a sitting Postmaster.

Response:

At this time, the criteria to study for discontinuance includes minimal workload and a postmaster vacancy. We are unable to determine what the future may hold.

12. Concern (UnFavorable):

Customer wanted to know if the Postal Service will comply with ADA regulation.

Response:

The postal service will work with the city of Saint Anthony to determine the best possible location for safety and accessibility for the cluster box units.

13. Concern (UnFavorable):

Customer wanted to know what else the USPS has considered in the study besides closure and CBU options?

Response:

The other option we can look at includes customers installing and maintaining curbside mailboxes. Please keep in mind that snow removal would need to be done by the customer, curbside boxes would need to be purchased and installed by the customer, the carrier will not deliver down every street and curbside boxes do not offer the security that cluster boxes offer.

14. Concern (UnFavorable):

Customers were concerned about the additional costs associated with the rural carrier adding more deliveries.

Response:

The alternate cost provided to the rural carrier is addressed in the study and may be viewed at the time of the proposal posting.

15. Concern (UnFavorable):

Customers felt the cost of postage was increasing while service was decreasing.

Response:

The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

16. Concern (UnFavorable):

Customer wanted to know when the decision will be made in regards to the location of the placement of the CBU's.

Response:

We will not discuss with the city placement of CBU's until headquarters makes their decision on a possible discontinuance.

17. Concern (UnFavorable):

Customers wanted to know if they want to switch to curbside delivery where would they need to install a box?

Response:

Those questions may be directed to the Postmaster of Saint Anthony.

18. Concern (UnFavorable):

Customer asked if the city worker could do the snow removal in front of the CBU's?

Response:

The city would need to place the bid with the State Center Post Office.

Concern (UnFavorable):

19. Customer stated the Governor is working on getting a moratorium and there is a petition to get the USPS to stop studying offices for discontinuance and wanted to know if we were aware of this.

Response:

Yes, we read it in the newspaper today that the Governor met with some of the town's mayors to discuss this.

20. Concern (UnFavorable):

Customer wanted to know if the 6-9 months starts with the notification to the community.

Response:

No, the 6-9 months begins with the initial approval to study the Saint Anthony Post Office.

21. Concern (UnFavorable):

Customers questioned whether the appeal gives the community an additional 120 days?

Response:

An appeal allows the postal rate commission 120 days to consider an appeal and render an opinion.

22. Concern (UnFavorable):

Customer wanted to know if they could open a PO Box in Clemons.

Response:

Customers may open a PO Box in any Post Office they choose as long as a change of address is filled out and the proper identification and paperwork is filled out.

23. Concern (UnFavorable):

Customers inquired about the possibility of 5 day delivery in the future.

- response:
The Postal Service has requested from Congress to change the law that requires us to deliver mail 6 days per week, possibly saving 3.1 billion dollars per year. We are waiting Congress's response which should be within a year.
24. Concern (UnFavorable):
Customers were concerned if the USPS rural carrier would deliver to curbside boxes if they were blocked by drifts of snow.
Response:
No, it is the customer responsibility to remove snow in front of curbside mailboxes for the safety of the rural carrier.
25. Concern (UnFavorable):
Customer wanted to know who they would talk to if the snow is not properly maintained in front of the cluster box units.
Response:
You would need to speak with the administrative Postmaster in State Center about those concerns.
26. Concern (UnFavorable):
Customers were concerned how they may obtain financial information of the Saint Anthony Post Office.
Response:
You may view this information when it is posted for proposal or send your request via the freedom of information act through the Consumer Affairs department/USPS in Des Moines Iowa, address is available from Angie after the meeting.
27. Concern (UnFavorable):
Customer questioned how soon the Post Office could close.
Response:
The time of the study is between 6-9 months from the beginning til the end. We are currently two months into the process.
28. Concern (UnFavorable):
Customers were concerned how to they file an appeal.
Response:
The appeal process is only available while the final determination is posted a required 30 days. The address is listed in the final determination where to submit the appeal.
29. Concern (UnFavorable):
Customer questioned if there was a second appeal that they can do?
Response:
I am not aware of a second appeal process.
30. Concern (UnFavorable):
Customer wanted to point out a "save our Post Office" website was created.
Response:
31. Concern (UnFavorable):
Customer wanted to know if tax dollars are used by the USPS.
Response:
No, the USPS does not operate on tax dollars. We are a non-profit organization that is an independent branch of the government that does not operate from tax dollars, yet are regulated by government rules and regulations.
32. Concern (UnFavorable):
Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices.
Response:
The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.
33. Concern (UnFavorable):
Customers were concerned about senior citizens.
Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
34. Concern (UnFavorable):
Customers were concerned about a possible address change.
Response:
Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.
35. Concern (UnFavorable):
Customer wanted to know what time delivery into Saint Anthony would be.
Response:

36. Concern (UnFavorable):
Customer expressed a concern about package delivery and pickup.
Response:
Rural carriers will deliver packages that fit in your cluster box, if the package does not fit in the cluster box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
37. Concern (UnFavorable):
Customers were concerned why the postmaster position was not filled.
Response:
All management positions were frozen in anticipation of the reorganization efforts.
38. Concern (UnFavorable):
Customers wanted to know if the USPS will put up hand rails around the CBU's.
Response:
No the USPS will not pay for hand rails. The city may invest in one or possibly make it an eagle scout project for a boy scout.
39. Concern (UnFavorable):
Customers expressed concern about the loss of community name and Zip Code.
Response:
Customers that elect to receive their mail on the route that serves the community will continue to use the community name in their last line address. The Postal Service is helping to preserve the community name by continuing the use of the community name in addresses.
40. Concern (UnFavorable):
Customers inquired about mailbox installation and maintenance.
Response:
Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.
41. Concern (UnFavorable):
Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.
Response:
The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
42. Concern (UnFavorable):
Customer suggested reducing/alternating the number of hours the post office operates.
Response:
Hours are determined by the workload at the post office.
43. Concern (UnFavorable):
Customers were concerned about obtaining services from the carrier.
Response:
The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
44. Concern (UnFavorable):
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
Response:
Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
45. Concern (UnFavorable):
Customers expressed concern about misdelivered mail.
Response:
The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.
46. Concern (UnFavorable):
Customers were concerned about the placement of the CBU's.
Response:
If a discontinuance is approved through headquarters, the Postal Service would speak to the city about a location on city property that is safe and easily accessible to residents.
47. Concern (UnFavorable):
Customer is currently on rural delivery and was wondering if their rural delivery would remain the same.

Response:

Yes, if a possible discontinuance, your delivery service would remain the same with only a possibility of a slight change in delivery time.

48. Concern (UnFavorable):

Customer questioned if their mail could be "dropped" off in Clemons if they request, is that an option?

Response:

No, that is not an option unless you rent a PO box in Clemons and fill out a change of address card.

49. Concern (UnFavorable):

Customer questioned if the closing could take place in the winter.

Response:

Yes, the discontinuance could be in the winter.

50. Concern (UnFavorable):

Customers expressed concern about collection of outgoing mail in the Centralized Box Unit.

Response:

The Centralized Box Unit has a collection box for the deposit of outgoing mail.

51. Concern (UnFavorable):

Customers were concerned about later delivery of mail.

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

52. Concern (UnFavorable):

Customer was concerned about how much time the carrier will spend in St Anthony's if he delivers to a CBU.

Response:

His mail would be presorted before arriving in Saint Anthony. He would have a master key to access the entire cluster box unit and place the mail in 16 units at once. Estimated time would take 10-15 minutes.

Nonpostal Concerns

1. Concern (UnFavorable):

Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.



CKET NO 1380273-50239
NO 26
E 1

Memo to the record

7/12/2011

Re: Community Meeting Letter

The questionnaire letter and the community meeting letter were combined into one letter as seen in item 21. No need to have another community meeting letter.

A handwritten signature in cursive script that reads "Angie Green".

Angie Green
Post Office Review Investigator

DOCKET NO. 1380273-50239
ITEM NO. 27
PAGE 1

Gail Duba.
District Manager
Customer Sales and Service
United States Postal Service
St. Anthony, IA 50239

We, the citizens and customers of the St. Anthony, Iowa Post Office hereby protest any change in the present status of our post office which results in the closure of same.

It is our desire to retain our post office at or near its present status, with the same or nearly the same hours of operation, available services, and postal employees.

We have many concerns, among them the sanctity of the mail and the inconvenience and expense to us as postal customers which your proposal presents to us in delivering and sending mail, including, but not limited to, delivery and sending of certified and restricted delivery mail, sending of parcels weighing over 13 ounces, our timely and safe receipt of perishable or fragile items, receipt of oversized parcels, timely receipt of all parcels during busy holiday seasons, the option of bulk and permit mailing, and our ability to conveniently purchase *inter alia*, postal money orders, stamps, and philatelic services.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We do not feel that your proposals meet these criteria.

Sincerely,

Customers of the St. Anthony, Iowa Post Office

Wm. Thompson
Name (Signature)

102 C street St Anthony
Address

Mark Thompson
Name (Signature)

102 C street St. Anthony
Address

Carol Kirk
Name (Signature)

1562 Bivrid Ave. St. Anthony
Address

Ron Shipley
Name (Signature)

1749 Davidson Ave
Address

Len Legac
Name (Signature)

104 E. Garfield St. Zearing IA.
Address

DOCKET NO 1380273-50239
ITEM NO 27
PAGE 2

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District Manager
Customer Sales and Service
United States Postal Service
St. Anthony, IA 50239

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The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We do not feel that your proposals meet these criteria.

Sincerely,
Customers of the St. Anthony, Iowa Post Office

Vicki Wells
Name (Signature)

417 Main Street (PO BOX 2124)
Address

Blind
Art Wells (VW)
Name (Signature)

417 Main Street (PO BOX 2124)
Address

Robert Pat
Name (Signature)

407 MAIN ST.
Address

ang mltun
Name (Signature)

102 E 4th Street
Address

Nan Kidd
Name (Signature)

102 E 4th St.
Address

Caryn R. Ruten
Name (Signature)

102 E. 4th St.
Address

Jessica Buschman
Name (Signature)

208 Howard St.
Address

Jack Mackin
Name (Signature)

102 W 3rd
Address

John Lucas
Name (Signature)

418 Cruett St
Address

William Bryant
Name (Signature)

P.O. Box 2075 St. Anthony
Address

Richard Wille
Name (Signature)

408 Bryant St. Anthony
Address

Carlton E. Karnz
Name (Signature)

1410 160th St. St. Anthony
Address

Nate Stutz
Name (Signature)

108 1st St.
Address

Leah Doman
Name (Signature)

1411 118th St. Clemens
Address

Monica Beery
Name (Signature)

404 Cruett St. Saint Anthony, IA
Address

Qui Benedict
Name (Signature)

410 Cruett St
Address

Dwight Horton
Name (Signature)

410 Cruett St
Address

Bill Buerckley
Name (Signature)

16194 730TH AV
Address Zearing, Ia

John D. Lusk
Name (Signature)

418 Bry 4th St
Address

St Anthony
IA

Marsi Eastern
Name (Signature)

103 E 4th St. Box 2074
Address

Heidi Hala
Name (Signature)

402 Main St
Address

Bob FAS Tar
Name (Signature)

407 Main St
Address

Daniel Kudva
Name (Signature)

102 E 4th St
Address

Carol E. B.
Name (Signature)

407 MAIN ST.
Address

Ailan Bryant
Name (Signature)

410 Main St.
Address

Quane Bryant
Name (Signature)

410 Main
Address

Shawn Bryant
Name (Signature)

410 Main St
Address

Betsy Greenwood
Name (Signature)

417 main St
Address

Justin S.
Name (Signature)

1166 160th St
Address

Vanessa Simons
Name (Signature)

306 Liberty St.
Address

Angel Hols
Name (Signature)

202 W. 3rd St.
Address

Shawn Elliott
Name (Signature)

417 Howard St.
Address

Mike B.
Name (Signature)

417 Howard
Address

Shelly Burg
Name (Signature)

411 Howard
Address

Ken Pfantz
Name (Signature)

Adm. Staff
Name (Signature)

Austin Grane
Name (Signature)

Carrie M. Chulchun
Name (Signature)

Jayne Blessing
Name (Signature)

Bob Beussan
Name (Signature)

Ray Davis
Name (Signature)

Bud Davis
Name (Signature)

John Bendert
Name (Signature)

Al Astor
Name (Signature)

Bruce Knoll
Name (Signature)

Young Shon
Name (Signature)

Name (Signature)

Name (Signature)

104 N 1st Ave State Center
Address

Marshalltown
Address

St. Anthony
Address

Marshalltown
Address

St. Anthony
Address

St. Anthony
Address

State Center, Ia
Address

Address

P.O. 400 ST Anthony IA
Address

P.O. Box 2074 ST. Anthony Ia
Address

401 Bryant St St Anthony
Address

1441 1st St Clemens
Address

Address

Address

Name (Signature)

Name (Signature)

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Address

P.O. Box 2133

1527 Binford Ave.

1527 Binford Ave

1425 Binford Ave.

1425 Binford Ave

1425 Binford Ave

204 West 3rd St St Anthony (PO Box 2112)

204 W. 3rd St Bx 2112 St. Anthony, 50239



A. Office

Name: SAINT ANTHONY State: IA Zip Code: 50239
Area: WESTERN District: HAWKEYE PFC
Congressional District: 04 County: Marshall
EAS Grade: 53 Finance Number: 187992
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 07/14/2011
Fax No: (319) 399-5502

Proposal Checklist

Section I

Responsiveness to Community Postal Needs

<u>X</u>	Tell what we are doing and why.
<u>X</u>	Is reason for discontinuance justified and documented in the record?
<u>X</u>	If suspended, what type of alternate service customers are now receiving?
<u>X</u>	Reason for vacancy and information on postmaster/OIC
<u>X</u>	Number of customers and type of service they received and will receive.
<u>X</u>	Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
<u>X</u>	Last three fiscal years of revenue and revenue units.
<u>X</u>	Decline in service workload/reduction in EAS level, if appropriate.
<u>X</u>	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
<u>X</u>	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
<u>X</u>	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
<u>X</u>	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
<u>X</u>	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
<u>X</u>	Information on petitions and congressional inquiries included with Postal Service responses.
<u>X</u>	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
<u>X</u>	Advantages and disadvantages of proposed alternate service.
<u>X</u>	Any other pertinent information concerning Postal Service needs.

Section II

Effect on the Community

<u>X</u>	Brief background of area, community government, population, etc.
<u>X</u>	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
<u>X</u>	Was Post Office used as meeting place?
<u>X</u>	Was Post Office a shelter for a bus stop?
<u>X</u>	Did the Post Office have a public bulletin board?
<u>X</u>	Were government forms available at the Post Office?
<u>X</u>	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
<u>X</u>	What is the historical value of the office?
<u>X</u>	Is an address change necessary?
<u>X</u>	Will the community identity be preserved?
<u>X</u>	What are the growth trends (flat, up, down)?
<u>X</u>	Were any other nonpostal items identified?

Section III

Effect on Employees

<u>X</u>	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.
----------	--

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-____, Minimum, no COLA)

\$ 15,350

Fringe benefits 33.5%

\$ 5,142

Rental costs, excluding utilities

\$ 2,400

Total annual costs

\$ 22,892

Less estimated cost of replacement service

- 3,397

Total annual savings

\$ 19,495

A one-time expense of \$ 1476 will be/was incurred for installation of CBUs and parcel lockers.

X

Is postmaster salary based on the minimum salary without COLA?

X

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

X

X

X

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

X

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

X

Checklist Completed By:

Angie 64

7-14-11

Investigative Coordinator

Date

Reviewed and Certified By:

(Signature)

7-14-11

District PO Review Coordinator

Date



07/14/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the SAINT ANTHONY Post Office
Docket No. 1380273

This is to advise you that on 07/25/2011, I will post for public comment a proposal to close the SAINT ANTHONY Post Office in Marshall, Congressional District No. 04.

If you have any questions, please call KAREN LENANE District Review Coordinator at (319) 399-2902.

A handwritten signature in dark ink, appearing to read "Gail M. Duba", written over a light gray rectangular background.

GAIL DUBA
District Manager
HAWKEYE PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



07/15/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
SAINT ANTHONY Proposal
Docket No. 1380273 - 50239

Please post the enclosed proposal to close the SAINT ANTHONY Post Office in the lobby. The proposal must be posted in a prominent place from 07/25/2011 through close of business on 09/25/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (319) 399-2902.

A handwritten signature in black ink, appearing to read "Karen Lenane", written over a light blue grid background.

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 07/25/2011

Date of Removal: 09/25/2011



UNITED STATES POSTAL SERVICE



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE SAINT ANTHONY, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

To the customers of the Saint Anthony Post Office:

The Postal Service is considering the close of the Saint Anthony Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/25/2011 through 09/25/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Saint Anthony Post Office, Clemons Post Office and State Center Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

JEAN SUSNJAR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Date of Posting: 07/25/2011

Date of Removal: 09/25/2011



UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE SAINT ANTHONY, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE**



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JEAN SUSNJAR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Date of Posting: 07/25/2011

Date of Removal: 09/25/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE SAINT ANTHONY, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE



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PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

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Thank you for your assistance.

JEAN SUSNJAR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

DOCKET NO. 1380273-50239
ITEM NO. 33
PAGE 1a

Date of Posting: 07/25/2011

Posting Round Date:



Date of Removal: 09/25/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE SAINT ANTHONY, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1380273 - 50239

DOCKET NO. 1380273-50239
ITEM NO. 33
PAGE 16

Date of Posting: 07/25/2011

Posting Round Date:



Date of Removal: 09/25/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE SAINT ANTHONY, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1380273 - 50239

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ITEM NO. 33
PAGE 1c

Date of Posting: 07/25/2011

Posting Round Date: JUL 25 2011

Date of Removal: 09/25/2011

Removal Round Date:

SEP 26 2011

PROPOSAL TO CLOSE
THE SAINT ANTHONY, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1380273 - 50239

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Saint Anthony, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the State Center Post Office, located 10 miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster retired on October 31, 1995. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Study to request for discontinuance based on declining workload, declining volumes, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

The Saint Anthony Post Office, an EAS-53 level, provides service from 08:00 - 12:15 Monday - Friday, 11:30 - 12:45 Saturday and lobby hours of 8-3:45 on Monday - Friday and 11:30-3:30 on Saturday to 30 post office box or general delivery customers and 75 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 34 transaction(s) accounting for 37 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$6,413 (17 revenue units) in FY 2008; \$5,440 (14 revenue units) in FY 2009; and \$5,800 (15 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 28, 2011, representatives from the Postal Service were available at Saint Anthony City Hall to answer questions and provide information to customers. 24 customer(s) attended the meeting.

On June 14, 2011, 105 questionnaires were distributed to delivery customers of the Saint Anthony Post Office. Questionnaires were also available over the counter for retail customers at the Saint Anthony Post Office. 32 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 5 favorable, 3 unfavorable, and 24 expressed no opinion.

A petition supporting the retention of the Saint Anthony Post Office was received on June 28, 2011, with 59 signatures. If this proposal is implemented, delivery and retail services will be provided by the State Center Post Office, an EAS-16 level office. Window service hours at the State Center Post Office are from 8-12 - 1-5, Monday through Friday, and 8-10 on Saturday. There are 120 post office boxes available.

Retail service is also available at the Clemons Post Office an EAS-53 level office, located three miles away. Window service hours at Clemons Post Office are from 8:30-12:45, Monday through Friday and 10:30-11:45 on Saturday. There are 60 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customers expressed concern about misdelivered mail.

Response: The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.
2. **Concern:** Customers were concerned about senior citizens and security of mail in curbside mailboxes.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Cluster box units are being proposed for reasons of security and safety. They are a strong, secure, free standing unit that houses 16 individually locked mail compartments.
3. **Concern:** Customer asked if the city worker could do the snow removal in front of the CBU's?

Response: The city would need to place the bid with the State Center Post Office.
4. **Concern:** Customer asked who determines "maximum and effective service"?

Response: Maximum service is a term that could have alternate meanings to different people. The Postal Service is still providing regular and effective service, just in a different manner.

5. **Concern:** Customer expressed a concern about package delivery and pickup.

Response: Rural carriers will deliver packages that fit in your cluster box, if the package does not fit in the cluster box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

6. **Concern:** Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices.

Response: The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

7. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

Response: The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

8. **Concern:** Customer is currently on rural delivery and was wondering if their rural delivery would remain the same.

Response: Yes, if a possible discontinuance, your delivery service would remain the same with only a possibility of a slight change in delivery time.

9. **Concern:** Customer questioned how soon the Post Office could close.

Response: The time of the study is between 6-9 months from the beginning til the end. We are currently two months into the process.

10. **Concern:** Customer questioned if the closing could take place in the winter.

Response: Yes, the discontinuance could be in the winter.

11. **Concern:** Customer questioned if their mail could be "dropped" off in Clemons if they request, is that an option?

Response: No, that is not an option unless you rent a PO box in Clemons and fill out a change of address card.

12. **Concern:** Customer questioned if there was a second appeal that they can do?

Response: I am not aware of a second appeal process.

13. **Concern:** Customer stated the Governor is working on getting a moratorium and there is a petition to get the USPS to stop studying offices for discontinuance and wanted to know if we were aware of this.

Response: Yes, we read it in the newspaper today that the Governor met with some of the town's mayors to discuss this.

14. **Concern:** Customer suggested reducing/alternating the number of hours the post office operates.

Response: Hours are determined by the workload at the post office.

15. **Concern:** Customer wanted to know if a Post Office may be closed with a sitting Postmaster.
- Response:** At this time, the criteria to study for discontinuance includes minimal workload and a postmaster vacancy. We are unable to determine what the future may hold.
16. **Concern:** Customer wanted to know if tax dollars are used by the USPS.
- Response:** No, the USPS does not operate on tax dollars. We are a non-profit organization that is an independent branch of the government that does not operate from tax dollars, yet are regulated by government rules and regulations.
17. **Concern:** Customer wanted to know if the 6-9 months starts with the notification to the community.
- Response:** No, the 6-9 months begins with the initial approval to study the Saint Anthony Post Office.
18. **Concern:** Customer wanted to know if the Postal Service will comply with ADA regulation.
- Response:** The postal service will work with the city of Saint Anthony to determine the best possible location for safety and accessibility for the cluster box units.
19. **Concern:** Customer wanted to know if they are currently a Post Office Box customer, how they would receive mail if a discontinuance?
- Response:** The customer would either receive mail through a cluster box or a curbside box.
20. **Concern:** Customer wanted to know if they could open a PO Box in Clemons.
- Response:** Customers may open a PO Box in any Post Office they choose as long as a change of address is filled out and the proper identification and paperwork is filled out.
21. **Concern:** Customer wanted to know what else the USPS has considered in the study besides closure and CBU options?
- Response:** The other option we can look at includes customers installing and maintaining curbside mailboxes. Please keep in mind that snow removal would need to be done by the customer, curbside boxes would need to be purchased and installed by the customer, the carrier will not deliver down every street and curbside boxes do not offer the security that cluster boxes offer.
22. **Concern:** Customer wanted to know what time delivery into Saint Anthony would be.
- Response:** Delivery time would not change much from the current delivery, around noon.
23. **Concern:** Customer wanted to know when the decision will be made in regards to the location of the placement of the CBU's.
- Response:** We will not discuss with the city placement of CBU's until headquarters makes their decision on a possible discontinuance.
24. **Concern:** Customer wanted to know who they would talk to if the snow is not properly maintained in front of the cluster box units.
- Response:** The customer would need to speak with the administrative Postmaster in State Center about those concerns.
25. **Concern:** Customer wanted to point out a "save our Post Office" website was created.
- Response:**
26. **Concern:** Customer was concerned about how much time the carrier will spend in St Anthony's if he delivers to a CBU.
- Response:** His mail would be presorted before arriving in Saint Anthony. He would have a master key to access the entire cluster box unit and place the mail in 16 units at once. Estimated time would take 10-15 minutes.

27. **Concern:** Customers asked if the future holds one "hub" for a Post Office per county?
- Response:** Again, it is hard to predict the future, but many changes are underway including consolidation of processing plants, routes are being optimized in branch offices and stations and Post Offices are studied for discontinuance in an effort to provide service more efficiently.
28. **Concern:** Customers expressed concern about collection of outgoing mail in the Centralized Box Unit.
- Response:** The Centralized Box Unit has a collection box for the deposit of outgoing mail.
29. **Concern:** Customers expressed concern about the loss of community name and Zip Code.
- Response:** Customers that elect to receive their mail on the route that serves the community will continue to use the community name in their last line address. The Postal Service is helping to preserve the community name by continuing the use of the community name in addresses.
30. **Concern:** Customers felt the cost of postage was increasing while service was decreasing.
- Response:** The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
31. **Concern:** Customers inquired about mailbox installation and maintenance.
- Response:** Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.
32. **Concern:** Customers inquired about the possibility of 5 day delivery in the future.
- Response:** The Postal Service has requested from Congress to change the law that requires us to deliver mail 6 days per week, possibly saving 3.1 billion dollars per year. We are waiting Congress's response which should be within a year.
33. **Concern:** Customers questioned whether the appeal gives the community an additional 120 days?
- Response:** An appeal allows the postal rate commission 120 days to consider an appeal and render an opinion.
34. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
- Response:** Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
35. **Concern:** Customers wanted to know how many other offices would be closed.
- Response:** It is hard to predict the future of the post office although every office is being looked at for cost savings.
36. **Concern:** Customers wanted to know if the USPS will put up hand rails around the CBU's.
- Response:** No the USPS will not pay for hand rails. The city may invest in one or possibly make it an eagle scout project for a boy scout.
37. **Concern:** Customers wanted to know if they want to switch to curbside delivery where would they need to install a box?
- Response:** Those questions may be directed to the Postmaster of Saint Anthony.

38. **Concern:** Customers were concerned why the postmaster position was not filled.
- Response:** All management positions were frozen in anticipation of the reorganization efforts.
39. **Concern:** Customers were concerned about a possible address change.
- Response:** Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.
40. **Concern:** Customers were concerned about how many packages may be delivered to the CBU's daily.
- Response:** Each CBU unit has 2 large parcel compartments. Although each individual mail compartment is more generous than the basic po box, and should be able to accomadate small parcels, if there are more parcels than the CBU's can hold in a day, the rural carrier will be required to deliver packages up to 1 mile to customer houses.
41. **Concern:** Customers were concerned about later delivery of mail.
- Response:** The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.
42. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
43. **Concern:** Customers were concerned about purchasing stamps and availability from the carrier.
- Response:** The rural carrier carries stamp stock with him on a daily basis, if he does not have the specific item you are requesting he can deliver it to you the next day, with a new orange envelope for ordering next time.
44. **Concern:** Customers were concerned about senior citizens.
- Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
45. **Concern:** Customers were concerned about the additional costs associated with the rural carrier adding more deliveries
- Response:** The alternate cost provided to the rural carrier is addressed in the study and may be viewed at the time of the proposal posting.

46. **Concern:** Customers were concerned about the placement of the CBU's.
- Response:** If a discontinuance is approved through headquarters, the Postal Service would speak to the city about a location on city property that is safe and easily accessible to residents.
47. **Concern:** Customers were concerned how they may obtain financial information of the Saint Anthony Post Office.
- Response:** The customer may view this information when it is posted for proposal or send your request via the freedom of information act through the Consumer Affairs department/USPS in Des Moines Iowa, address is available from Angie after the meeting.
48. **Concern:** Customers were concerned how to they file an appeal.
- Response:** The appeal process is only available while the final determination is posted a required 30 days. The address is listed in the final determination where to submit the appeal.
49. **Concern:** Customers were concerned if others individuals would have access to the mail compartments.
- Response:** No in a cluster box unit, you have your own individually locked and secure mail compartment. If you have a parcel, you are the only one who has access to the key that accesses the parcel locker.
50. **Concern:** Customers were concerned if parcels may be redelivered.
- Response:** Yes, to alleviate a trip to the State Center post office to retrieve packages that were not deliverable, you may call the Post Office to request redelivery.
51. **Concern:** Customers were concerned if the USPS rural carrier would deliver to curbside boxes if they were blocked by drifts of snow.
- Response:** No, it is the customer responsibility to remove snow in front of curbside mailboxes for the safety of the rural carrier.
52. **Concern:** Customers were concerned if there would be a charge for CBU's?
- Response:** No charge for CBU's or CBU keys unless you lose all 3 keys, then a change of lock fee of \$40 will be applied.
53. **Concern:** Customers were concerned why it cost to change address online.
- Response:** An online charge is applied for identity theft prevention. Change of address cards may be picked up at the counter of any Post Office.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.
7. A decrease in your PO Box Fees may be a result of this proposal.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Saint Anthony is an incorporated community located in Marshall County. The community is administered politically by Mayor and council. Police protection is provided by the Marshall County Sheriff. Fire protection is provided by the State Center and Clemons Fire Departments. The community is comprised of combination, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Saint Anthony Christian Church, Saint Anthony City Council Flatheads Bar & Grill Dunn Grain LLC Heartland Mobility Kams Seeds Dekalb/Aggro Sandage Farms S & S Automotive Kurtz Artistry Ward Enterprises Prescott Motorsports S & S Tailing Bryants Station Backflow Prevention Services Witt Farms The Wild Rose Salon Kurtz Seeds JoiBuilt Web Works Tri Oak Farms MYSHA Farms St Anthony Christian Church B & W Farms Hotop Farms Hotop Trucking Marco Pork Slingluff Trucking Tri Co Pork Easton Lawn Service Art Ink Arnold Trucking Fisher Farm & Trucking State Center Nursing & Rehab Center JB Studios Stalzer Landscaping Clendening Farms Dunn Farms Bryant Salvage Schlesky Carpentry Welch Farms IA Select Farms Mackin Grain Company. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Saint Anthony Post Office will be available at the State Center Post Office. Government forms normally provided by the Post Office will also be available at the State Center Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- | | |
|--------------------|---|
| 1. Concern: | Customers questioned the economic savings of the proposed discontinuance. |
| Response: | Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. |
| 2. Concern: | Customers were concerned about the loss of a gathering place and an information center. |
| Response: | Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. |

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on October 31, 1995. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 19,495 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA)	\$ 15,350
Fringe Benefits @ 33.5%	\$ 5,142
Annual Lease Costs	<u>+ \$ 2,400</u>
Total Annual Costs	\$ 22,892
Less Annual Cost of Replacement Service	<u>- \$ 3,397</u>
Total Annual Savings	<u>\$ 19,495</u>

A one-time expense of \$ 1476 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Saint Anthony, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the State Center Post Office, located 10 miles away. Service may be provided to cluster box units (CBUs).

The postmaster retired on October 31, 1995. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Saint Anthony Post Office provided delivery and retail service to 30 PO Box or general delivery customers and 75 delivery route customers. The daily retail window transactions averaged 34. There are no permit mailers or postage meter customers.

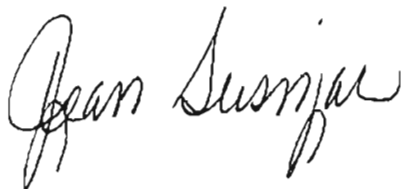
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$19,495 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Saint Anthony Post Office, Clemons Post Office and State Center Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



JEAN SUSNJAR
Manager, Post Office Operations

07/25/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the SAINT ANTHONY Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Twenty miles to find FROM STATE COLLEGE
To pickup & deliver packages & make out mail order

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

A BIG LOSS where people meet AND TALK

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Leave them alone

The Post Office is the
heart of this small town

Robert H. Farn

Robert H. Farn

Name of Postal Customer

Signature of Postal Customer

407 Main St.

Mailing Address

St Anthony Town

8-2-11

City, State, and ZIP Code

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the SAINT ANTHONY Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

We have a part-time postal person (4 hrs. day). They keep the post office clean and shovel the snow, etc. They go out of their way to help the customer. The post office building rent is cheap and it also includes utilities. I think the government can find other ways to save money - not by harming our town.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Half of the town are elder - gas is high and you want them to travel to get good postal service?

The route person might be able to get us money orders & stamps but how safe is that? Remember our crime rate and its going to cost more for the route person as it will take longer. It would also take three days to get and mail.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

a money order. What about the chance of someone taking the money orders out of our boxes? So you put up a box unit - who is going to shovel around it, etc. - that's time, gas, & money.

Debbie Wells

Name of Postal Customer

Debbie Wells

Signature of Postal Customer

PO BOX 2124

Mailing Address

Saint Anthony, Iowa 50239

City, State, and ZIP Code

July 26, 2010

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the SAINT ANTHONY Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
I will have less access to purchase stamps, less help when I mail packages, more waiting at Post Office to mail packages, buy money orders, or stamps. Plus I will have to drive a lot farther or make long distance phone calls.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
We will no longer have a place to catch up on community news. I think not having a POST OFFICE will hurt our businesses and hurt our chances of bringing in new businesses.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
This hurts rural America. Even though their expected to have internet access and computers a lot of people DO NOT. There is no consistent, reliable service. We want and need our Post Office for good service.

Bill Buerckley

Name of Postal Customer

Signature of Postal Customer

16194 730TH AV

Mailing Address

Zearing, Iowa 50278

City, State, and ZIP Code

8/5/2011

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the SAINT ANTHONY Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

We need the post office here in Saint Anthony. I can't afford to drive all the time, some where else my husband has a very bad brain injury I can't take him out every day we can't afford the gas!!!

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

a lot of us meet there to catch up on things in other wise we wouldn't really see one another its like may Berry in a way Please don't take our post office away!!!

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Joy is the very Best post office person there is we all would have a great loss if you moved it.

Bambi Slinguff

Name of Postal Customer

Bambi Slinguff

Signature of Postal Customer

po. Box 265

Mailing Address

Saint Anthony Iowa 50239

City, State, and ZIP Code

8/4/2011

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the SAINT ANTHONY Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
This proposal will take away our customer service totally. Customers will be forced to wait for the rural driver if they need stamps or any other service. Customers here enjoy the convenience and special care they have come to know from this post office. Many use money orders to pay all of their bills. This will not be feasible without the actual post office. Many people here are elderly or low income and don't drive out of town often or use the internet. Being forced to wait outside in the winter, waiting to buy a stamp is inhumane. Safety is also a concern for our elderly because of the lack of snow removal that will ensure.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
This is the only place in town to socialize for people who don't go to the tavern. Just seeing a friendly face and having a pleasant conversation with someone can mean so much to people who are older or for health or financial reasons do not leave town often and really need a smile and sense of humanity. This post office helps give our town a heart and a pulse to those who may be lonely or low on moral otherwise. The rent paid to our town (although low) is one the very few sources of income for our town. This facility gives our town a sense of home and community that would be lost. You can't put a price on that.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
If this proposal is to save money, it won't save much or any. This may be the most low rent post office you could ask for. The rent is only \$200 and all utilities other than internet are paid by the city. The only other expense is the wages of the woman working there who only works part time. If closed, the rural driver who works full time already will have a much bigger work load that will cost the postal service more. I don't see how he will even have time for these extra tasks. Now, all snow removal and lawn care are taken care of by the city or postal worker. Snow and ice removal is done as needed for safety and availability by the postal worker whenever needed during postal hours. Under the proposal; these services will be hired out and paid by the postal service. It will be done once a day at best and not maintained the way it now is. Factoring in the added cost of setting up and maintaining this box system, I cannot understand how this will save much or any money. If any small amount of money is saved, it will not compensate for the loss of service, inconvenience and sense of community to our town. I have heard many residents say that if this post office closes, they will opt out of the replacement and use UPS. Our post office has served us well for longer than any of us can remember. We believe this closure would be wrong for our town on many levels and are not ready to give up this service, history and community.

John Benedict

Name of Postal Customer


Signature of Postal Customer

410 Cruett Street

Mailing Address

Saint Anthony, Iowa 50239

City, State and ZIP Code

9/5/11
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the SAINT ANTHONY Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I BUY STAMPS, MONEY ORDERS
PICK UP LARGE PACKAGES IF
THE POST OFFICE WASN'T THERE
I COULDN'T DO SUCH THINGS

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

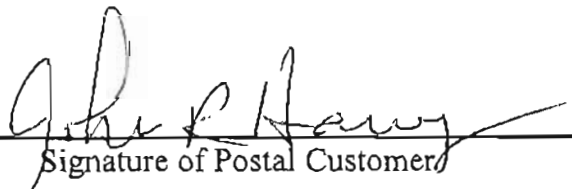
IT IS A PLACE WHERE TOWN'S
PEOPLE SEE AND CONVERSE
WITH ONE ANOTHER

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

OUR TOWN DOESN'T HAVE MANY
AMENITIES THIS IS A GOOD ONE

John R HARVEY

Name of Postal Customer



Signature of Postal Customer

203 4th St.

Mailing Address

ST. ANTHONY IOWA

City, State, and ZIP Code

8-11-11

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the SAINT ANTHONY Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

If our post office closed I would have to drive 15 miles or more to mail things or get stamps.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Closing would make it alot harder to take care of all our mailing needs

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We use our post office Everday and would hate to lose it.

Tracey Chnesorge

Name of Postal Customer

Tracey Chnesorge

Signature of Postal Customer

P.O. Box 2133

Mailing Address

St. Anthony

City, State, and ZIP Code

LA 50039

8-11-11

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the SAINT ANTHONY Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I receive a lot of packages esp during the holidays as do most of the other people here. There will not be enough parcel boxes for everyone's packages. Plus much of the packages are temperature sensitive. THIS IS NOT UNIVERSAL SERVICE. for the rural communities to have to drive 22 miles round trip to get packages, or have packages weighed & purchase Money Orders. Rural America must have the same service esp. Customer Service as larger cities.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Many of our citizens find it financially difficult to either drive or secure transportation to State Center or Marshalltown. Here they can walk to the Post Office and still maintain independence thus creating good will and Pride in our town. Many people will not be able to use USPS online because 1: No computer 2: No internet service 3: NO Credit Card. The people will suffer and so will USPS business. Our Post Office brings a lot of people to town to support the Post Office (local business).

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Many people come to this Post Office to purchase stamps they can't get at other Post Offices. If this Post Office could change its hours to afternoons so that more people could utilize it more. There would be a significant increase in Revenue, Mail & Foot Traffic. Plus as the economy recovers we all will go back to sending & receiving mail.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date

Joi Benedict

Joi Benedict

PO Box 400

(proudly using my secure PO Box ADDRESS)

St Anthony IA 50239

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the SAINT ANTHONY Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

There are many times I go to St Anthony with letters needing service at the post office, certified mail, local post - consultation with time & date, and other services. Some days have requests for information - packs and catalogs, ect. to be mail out after closing time, this means a 16 mile drive instead of 2.5 miles. Closing this office would be very unfavorable.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

There are many businesses in and around St Anthony that depend on this service on a daily basis. Remember every farm is a business and many of them are bigger businesses than several store front business in town or most small towns.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

It has never good for any community when a mother business closes. Local business have people to turn which help local business. The more postal service becomes less convenient, the more people will work at using the internet services that will mean less mail service needed cutting volume mailed & increasing cost of your operation.

Name of Postal Customer

John Ward

Signature of Postal Customer

John A Ward

Mailing Address

1212, 170th St

City, State, and ZIP Code

St Anthony La 56239

Date 9/24/11

Thank you for taking the time and giving consideration of my thoughts and needs.
John Ward

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the SAINT ANTHONY Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I work 20 miles from home and leave well before rural service comes by & well after they have gone. meaning ~~this~~ this makes it very inconvenient to send & receive packages, certified mail, purchase stamps & my husband often travels to St Anthony for these services & other last minute things. Closing of this office even at the limited hours it operates means extra travel time & may mean we have to find other means for shipping packages -- less money for the postal service.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. Elderly/disabled individuals in this immediate area may have difficulty traveling to other towns for services that will no longer be provided -- sending pre-paying packages additional planning will be needed in order to obtain services & at times people are unable to plan far enough ahead. Small communities are struggling to keep residents & businesses & without adequate mail services they often don't come or even leave that area.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I believe the closing of this post office puts an undue burden on the community & will contribute to even less revenue for the postal service. Many communities depend on services at the post office. I believe the diminished hours already in place have contributed to less revenue -- closing will only ~~cause~~ cause people

Carol Ward

Carol Ward

Name of Postal Customer

Signature of Postal Customer

1223 NW Street

Mailing Address

St Anthony IA 50239

City, State, and ZIP Code

9/24/11

Date

regard the method & service. I fear the next cut would mean no rural service at all which would greatly harm the residents & businesses in this area.



OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 09/25/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Karen Lenane".

KAREN LENANE
Post Office Review Coordinator
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998



A. Office

Name: SAINT ANTHONY State: IA Zip Code: 50239
Area: WESTERN District: HAWKEYE PFC
Congressional District: 04 County: MARSHALL
EAS Grade: 53 Finance Number: 187992
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 08/29/2011
Fax No: (319) 399-5502

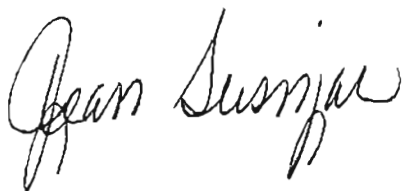
**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date

Postal Customers of the Saint anthony Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Saint anthony Post Office, which was posted 07/25/2011 through 09/25/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Saint anthony Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in black ink, appearing to read "Jean Susnjar". The signature is fluid and cursive, with the first name "Jean" and last name "Susnjar" clearly distinguishable.

JEAN SUSNJAR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998



08/05/2011

ROBERT EATON

407 MAIN
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Saint Anthony Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



08/05/2011

VICKI WELLS

PO BOX 2124
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Saint Anthony Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in black ink that reads "Jean Susnjak".

Jean Susnjak
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



08/08/2011

BILL BUERCKLEY

16194 730TH AV
ZEARING, IA 50278

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Saint Anthony Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



08/15/2011

BAMBI SLINGLUFF

PO BOX 2105
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Saint Anthony Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



09/16/2011

JOHN BENEDICT

410 CRUETT STREET
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Saint Anthony Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjak".

Docket 13&0273 - 50239
Item Nbr 38
Page Nbr 6

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



09/16/2011

JOHN R HARVEY
203 4TH STREET
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Saint Anthony Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box or cluster box unit, if the package does not fit, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in black ink that reads "Jean Susnjar".

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



09/16/2011

TRACEY OHNESORGE

PO BOX 2133
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Saint Anthony Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



10/11/2011

JOI BENEDICT

PO BOX 400
SAINT ANTHONY, IA 50239

Dear Postal Service Customer,

Thank you for taking the time to submit your comments to the proposal to close the Saint Anthony Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box. If the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



10/11/2011

JOHN WARD
1223 170TH ST
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Saint Anthony Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



10/11/2011

CAROL WARD
1223 170TH STREET
SAINT ANTHONY, IA 50239

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Saint Anthony Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



A. Office

Name: SAINT ANTHONY State: IA Zip Code: 50239
Area: WESTERN District: HAWKEYE PFC
Congressional District: 04 County: MARSHALL
EAS Grade: 53 Finance Number: 187992
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 09/29/2011
Fax No: (319) 399-5502

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	10
Favorable comments	0
Unfavorable comments	10
No opinion expressed	0
Total comments returned	10

Postal Concerns

The following postal concerns were expressed

- Concern (Unfavorable).**
Customer expressed a concern about package delivery and pickup.

Response:
Rural carriers will deliver packages that fit in your rural mail box or cluster box unit, if the package does not fit the carrier will deliver the package up to 1/2 mile off of the line of travel at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages
- Concern (Unfavorable).**
Customer expressed a concern about package delivery and pickup.

Response:
Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box the carrier will deliver the package up to 1/2 mile off of the line of travel at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- Concern (Unfavorable).**
Customers were concerned about having to travel to another Post Office for service.

Response:
Services provided at the Post Office will be available from the carrier and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com or by calling 1-800-STAMP-24.
- Concern (Unfavorable).**
Customers were concerned about obtaining services from the carrier.

Response:
Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them:

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- Concern (Unfavorable).**
Customers were concerned about obtaining services from the carrier.

Response:
The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
- Concern (Unfavorable).**
Customers were concerned about senior citizens.

Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Nonpostal Concerns

The following nonpostal concerns were expressed

- Concern (Unfavorable).**
Customers questioned the economic savings of the proposed discontinuance.

Response:
Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.
- Concern (Unfavorable).**
Customers were concerned about the loss of a gathering place and an information center.

Response:

in town.

TICKET NO 1380273-50239
CM NO 41
GE L

Date of Posting: 07/25/2011

Posting Round Date:

Date of Removal: 09/25/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE SAINT ANTHONY, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1380273 - 50239

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Saint Anthony, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the State Center Post Office, located 10 miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster retired on October 31, 1995. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Study to request for discontinuance based on declining workload, declining volumes, and the ability of the Postal Service to provide effective and regular service by an alternate means.

The Saint Anthony Post Office, an EAS-53 level, provides service from 08:00 - 12:15 Monday - Friday, 11:30 - 12:45 Saturday and lobby hours of 8-3:45 on Monday - Friday and 11:30-3:30 on Saturday to 30 post office box or general delivery customers and 75 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 34 transaction(s) accounting for 37 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$6,413 (17 revenue units) in FY 2008; \$5,440 (14 revenue units) in FY 2009; and \$5,800 (15 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 28, 2011, representatives from the Postal Service were available at Saint Anthony City Hall to answer questions and provide information to customers. 24 customer(s) attended the meeting.

On June 14, 2011, 105 questionnaires were distributed to delivery customers of the Saint Anthony Post Office. Questionnaires were also available over the counter for retail customers at the Saint Anthony Post Office. 33 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 5 favorable, 3 unfavorable, and 25 expressed no opinion.

A petition supporting the retention of the Saint Anthony Post Office was received on June 28, 2011, with 59 signatures. If this proposal is implemented, delivery and retail services will be provided by the State Center Post Office, an EAS-16 level office. Window service hours at the State Center Post Office are from 8-12 - 1-5, Monday through Friday, and 8-10 on Saturday. There are 120 post office boxes available.

Retail service is also available at the Clemons Post Office an EAS-53 level office, located three miles away. Window service hours at Clemons Post Office are from 8:30-12:45, Monday through Friday and 10:30-11:45 on Saturday. There are 60 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customers expressed concern about misdelivered mail.

Response: The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.
2. **Concern:** Customers were concerned about senior citizens and security of mail in curbside mailboxes.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Cluster box units are being proposed for reasons of security and safety. They are a strong, secure, free standing unit that houses 16 individually locked mail compartments.
3. **Concern:** Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box or cluster box unit, if the package does not fit, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages.

4. Concern:

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

5. Concern:

Customers were concerned about obtaining services from the carrier.

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

6. Concern:

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

7. Concern:

Customers were concerned about senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

8. **Concern:** Customer asked if the city worker could do the snow removal in front of the CBU's?

Response: The city would need to place the bid with the State Center Post Office.

9. **Concern:** Customer asked who determines "maximum and effective service"?

Response: Maximum service is a term that could have alternate meanings to different people. The Postal Service is still providing regular and effective service, just in a different manner.

10. **Concern:** Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices.

Response: The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

11. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

Response: The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

12. **Concern:** Customer is currently on rural delivery and was wondering if their rural delivery would remain the same.

Response: Yes, if a possible discontinuance, your delivery service would remain the same with only a possibility of a slight change in delivery time.

13. **Concern:** Customer questioned how soon the Post Office could close.

Response: The time of the study is between 6-9 months from the beginning til the end. We are currently two months into the process.

14. **Concern:** Customer questioned if the closing could take place in the winter.

Response: Yes, the discontinuance could be in the winter.

15. **Concern:** Customer questioned if their mail could be "dropped" off in Clemons if they request, is that an option?

Response: No, that is not an option unless you rent a PO box in Clemons and fill out a change of address card.

16. **Concern:** Customer questioned if there was a second appeal that they can do?

Response: I am not aware of a second appeal process.

17. **Concern:** Customer stated the Governor is working on getting a moratorium and there is a petition to get the USPS to stop studying offices for discontinuance and wanted to know if we were aware of this.

Response: Yes, we read it in the newspaper today that the Governor met with some of the town's mayors to discuss this.

18. **Concern:** Customer suggested reducing/alternating the number of hours the post office operates.

- Response:** Hours are determined by the workload at the post office.
19. **Concern:** Customer wanted to know if a Post Office may be closed with a sitting Postmaster.
- Response:** At this time, the criteria to study for discontinuance includes minimal workload and a postmaster vacancy. We are unable to determine what the future may hold.
20. **Concern:** Customer wanted to know if tax dollars are used by the USPS.
- Response:** No, the USPS does not operate on tax dollars. We are a non-profit organization that is an independent branch of the government that does not operate from tax dollars, yet are regulated by government rules and regulations.
21. **Concern:** Customer wanted to know if the 6-9 months starts with the notification to the community.
- Response:** No, the 6-9 months begins with the initial approval to study the Saint Anthony Post Office.
22. **Concern:** Customer wanted to know if the Postal Service will comply with ADA regulation.
- Response:** The postal service will work with the city of Saint Anthony to determine the best possible location for safety and accessibility for the cluster box units.
23. **Concern:** Customer wanted to know if they are currently a Post Office Box customer, how they would receive mail if a discontinuance?
- Response:** The customer would either receive mail through a cluster box or a curbside box.
24. **Concern:** Customer wanted to know if they could open a PO Box in Clemons.
- Response:** Customers may open a PO Box in any Post Office they choose as long as a change of address is filled out and the proper identification and paperwork is filled out.
25. **Concern:** Customer wanted to know what else the USPS has considered in the study besides closure and CBU options?
- Response:** The other option we can look at includes customers installing and maintaining curbside mailboxes. Please keep in mind that snow removal would need to be done by the customer, curbside boxes would need to be purchased and installed by the customer, the carrier will not deliver down every street and curbside boxes do not offer the security that cluster boxes offer.
26. **Concern:** Customer wanted to know what time delivery into Saint Anthony would be.
- Response:** Delivery time would not change much from the current delivery, around noon.
27. **Concern:** Customer wanted to know when the decision will be made in regards to the location of the placement of the CBU's.
- Response:** We will not discuss with the city placement of CBU's until headquarters makes their decision on a possible discontinuance.
28. **Concern:** Customer wanted to know who they would talk to if the snow is not properly maintained in front of the cluster box units.
- Response:** The customer would need to speak with the administrative Postmaster in State Center about those concerns.
29. **Concern:** Customer wanted to point out a "save our Post Office" website was created.
- Response:**
30. **Concern:** Customer was concerned about how much time the carrier will spend in St Anthony's if he delivers to a CBU.

Response: His mail would be presorted before arriving in Saint Anthony. He would have a master key to access the enter cluster box unit and place the mail in 16 units at once. Estimated time would take 10-15 minutes.

31. **Concern:** Customers asked if the future holds one "hub" for a Post Office per county?

Response: Again, it is hard to predict the future, but many changes are underway including consolidation of processing plants, routes are being optimized in branch offices and stations and Post Offices are studied for discontinuance in an effort to provide service more efficiently.

32. **Concern:** Customers expressed concern about collection of outgoing mail in the Centralized Box Unit.

Response: The Centralized Box Unit has a collection box for the deposit of outgoing mail.

33. **Concern:** Customers expressed concern about the loss of community name and Zip Code.

Response: Customers that elect to receive their mail on the route that serves the community will continue to use the community name in their last line address. The Postal Service is helping to preserve the community name by continuing the use of the community name in addresses.

34. **Concern:** Customers felt the cost of postage was increasing while service was decreasing.

Response: The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

35. **Concern:** Customers inquired about mailbox installation and maintenance.

Response: Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

36. **Concern:** Customers inquired about the possibility of 5 day delivery in the future.

Response: The Postal Service has requested from Congress to change the law that requires us to deliver mail 6 days per week, possibly saving 3.1 billion dollars per year. We are waiting Congress's response which should be within a year.

37. **Concern:** Customers questioned whether the appeal gives the community an additional 120 days?

Response: An appeal allows the postal rate commission 120 days to consider an appeal and render an opinion.

38. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response: Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

39. **Concern:** Customers wanted to know how many other offices would be closed.

Response: It is hard to predict the future of the post office although every office is being looked at for cost savings.

40. **Concern:** Customers wanted to know if the USPS will put up hand rails around the CBU's.

Response: No the USPS will not pay for hand rails. The city may invest in one or possibly make it an eagle scout project for a boy scout.

41. **Concern:** Customers wanted to know if they want to switch to curbside delivery where would they need to install a box?
- Response:** Those questions may be directed to the Postmaster of Saint Anthony.
42. **Concern:** Customers were concerned why the postmaster position was not filled.
- Response:** All management positions were frozen in anticipation of the reorganization efforts.
43. **Concern:** Customers were concerned about a possible address change.
- Response:** Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.
44. **Concern:** Customers were concerned about how many packages may be delivered to the CBU's daily.
- Response:** Each CBU unit has 2 large parcel compartments. Although each individual mail compartment is more generous than the basic po box, and should be able to accomodate small parcels, if there are more parcels than the CBU's can hold in a day, the rural carrier will be required to deliver packages up to 1 mile to customer houses.
45. **Concern:** Customers were concerned about later delivery of mail.
- Response:** The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.
46. **Concern:** Customers were concerned about purchasing stamps and availability from the carrier.
- Response:** The rural carrier carries stamp stock with him on a daily basis, if he does not have the specific item you are requesting he can deliver it to you the next day, with a new orange envelope for ordering next time.
47. **Concern:** Customers were concerned about the additional costs associated with the rural carrier adding more deliveries
- Response:** The alternate cost provided to the rural carrier is addressed in the study and may be viewed at the time of the proposal posting.
48. **Concern:** Customers were concerned about the placement of the CBU's.
- Response:** If a discontinuance is approved through headquarters, the Postal Service would speak to the city about a location on city property that is safe and easily accessible to residents.
49. **Concern:** Customers were concerned how they may obtain financial information of the Saint Anthony Post Office.

Response: The customer may view this information when it is posted for proposal or send your request via the freedom of information act through the Consumer Affairs department/USPS in Des Moines Iowa, address is available from Angie after the meeting.

50. **Concern:** Customers were concerned how to they file an appeal.

Response: The appeal process is only available while the final determination is posted a required 30 days. The address is listed in the final determination where to submit the appeal.

51. **Concern:** Customers were concerned if others individuals would have access to the mail compartments.

Response: No in a cluster box unit, you have your own individually locked and secure mail compartment. If you have a parcel, you are the only one who has access to the key that accesses the parcel locker.

52. **Concern:** Customers were concerned if parcels may be redelivered.

Response: Yes, to alleviate a trip to the State Center post office to retrieve packages that were not deliverable, you may call the Post Office to request redelivery.

53. **Concern:** Customers were concerned if the USPS rural carrier would deliver to curbside boxes if they were blocked by drifts of snow.

Response: No, it is the customer responsibility to remove snow in front of curbside mailboxes for the safety of the rural carrier.

54. **Concern:** Customers were concerned if there would be a charge for CBU's?

Response: No charge for CBU's or CBU keys unless you lose all 3 keys, then a change of lock fee of \$40 will be applied.

55. **Concern:** Customers were concerned why it cost to change address online.

Response: An online charge is applied for identity theft prevention. Change of address cards may be picked up at the counter of any Post Office.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.
7. A decrease in your PO Box Fees may be a result of this proposal.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Saint Anthony is an incorporated community located in MARSHALL County. The community is administered politically by Mayor and council. Police protection is provided by the Marshall County Sheriff. Fire protection is provided by the State Center and Clemons Fire Departments. The community is comprised of combination, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Saint Anthony Christian Church, Saint Anthony City Council Flatheads Bar & Grill Dunn Grain LLC Heartland Mobility Karns Seeds Dekalb/Aggro Sandage Farms S & S Automotive Kurtz Artistry Ward Enterprises Prescott Motorsports S & S Tailing Bryants Station Backflow Prevention Services Witt Farms The Wild Rose Salon Kurtz Seeds JoiBuilt Web Works Tri Oak Farms MYSHA Farms St Anthony Christian Church B & W Farms Hotop Farms Hotop Trucking Marco Pork Slingluff Trucking Tri Co Pork Easton Lawn Service Art Ink Arnold Trucking Fisher Farm & Trucking State Center Nursing & Rehab Center JB Studios Stalzer Landscaping Clendening Farms Dunn Farms Bryant Salvage Schlesky Carpentry Welch Farms IA Select Farms Mackin Grain Company. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Saint Anthony Post Office will be available at the State Center Post Office. Government forms normally provided by the Post Office will also be available at the State Center Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- | | |
|--------------------|---|
| 1. Concern: | Customers questioned the economic savings of the proposed discontinuance. |
| Response: | Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. |
| 2. Concern: | Customers were concerned about the loss of a gathering place and an information center. |
| Response: | Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. |

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on October 31, 1995. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 19,495 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA)	\$ 15,350
Fringe Benefits @ 33.5%	\$ 5,142
Annual Lease Costs	<u>+ \$ 2,400</u>
Total Annual Costs	\$ 22,892
Less Annual Cost of Replacement Service	<u>- \$ 3,397</u>
Total Annual Savings	<u>\$ 19,495</u>

A one-time expense of \$ 1476 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Saint Anthony, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the State Center Post Office, located 10 miles away. Service may be provided to cluster box units (CBUs).

The postmaster retired on October 31, 1995. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Saint Anthony Post Office provided delivery and retail service to 30 PO Box or general delivery customers and 75 delivery route customers. The daily retail window transactions averaged 34. There are no permit mailers or postage meter customers.

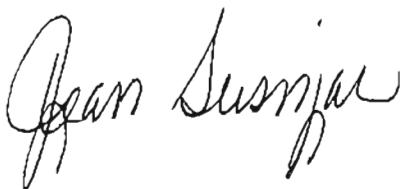
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$19,495 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Saint Anthony Post Office, Clemons Post Office and State Center Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



JEAN SUSNJAR
Manager, Post Office Operations

07/25/2011
Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet						1. Date Prepared 06/15/2011																							
2. Post Office Name SAINT ANTHONY			3. State and ZIP + 4 Code IA, 50239-9700																										
4. District, Customer Service HAWKEYE PFC		5. Area, Customer Service WESTERN		6. County MARSHALL																									
				7. Congressional District 04																									
8. Reason for Proposal to Discontinue Study to request for discontinuance based on declining workload, declining volumes, revenues, and the ability of the Postal Service to provide effective and regular service by an alternate means.			9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing			12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date retired Occupied 10/31/1995 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from EAS-53 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 1 No of Career- 0 No of Non-Career- 1			a. Time M-F 08:00 - 12:15 Sat 11:30 - 12:45 Total Window Hours Per Week b. Lobby Time M-F 8-3:45 Sat 11:30-3:30 24.00																										
13. Number of Customers Served			14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 30 c. City Delivery 0 d. Rural Delivery 75 e. Highway Contract Route Box 0 f. Total 105 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 33.80			<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>102</td> <td>68</td> </tr> <tr> <td>b. Newspaper</td> <td>24</td> <td>3</td> </tr> <tr> <td>c. Parcel</td> <td>2</td> <td>0</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>128</td> <td>71</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	102	68	b. Newspaper	24	3	c. Parcel	2	0	d. Other	0	0	e. Total	128	71	f. No. of Postage Meters		0	g. No. of Permits		0
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Finances a. FY 2008 2009 2010		Receipts \$ 6,413 \$ 5,440 \$ 5,800		b. EAS Step 1 PM Basic Salary (no CoFa) \$ 15350 c. PM Fringe Benefits (33.5% of b.) \$ 5142																									
15a. Quarters																													
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased Expiration Date) 02/29/2012 Annual Lease \$ 2400 30-day cancellation clause? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																													
15b. Explain:																													
17. Schools, Churches and Organization in Service Area No: 1 Saint Anthony Christian Church			19. Administrative/Emanating Office (Proposed) Name STATE CENTER EAS Level 18 Miles Away 10.0 Window Service Hours: M-F 8-12 - 1-5 SAT 8-10 Lobby Hours M-F 5am-12am SAT 5am-12am PO Boxes Available: 120																										
18. Businesses in Service Area No: 40 Saint Anthony City Council Flatheads Bar & Grill Dunn Grain LLC Heartland Mobility Karns Seeds Dekalb/Agro Sandage Farms S & S Automotive Kurtz Artistry Ward Enterprises Prescott Motorsports S & S Tailing Bryants Station Backflow Prevention Services Witt Farms The Wild Rose Salon Kurtz Seeds Joibuilt Web Works Tri Oak Farms MYSHA Farms St Anthony Christian Church B & W Farms Holop Farms Holop Trucking Marco Pork Slingluff Trucking Tri Co Pork Easton Lawn Service Art Ink Arnold Trucking Fisher Farm & Trucking State Center Nursing & Rehab Center JB Studios Stalzer Landscaping Clendenen Farms Dunn Farms Bryant Salvage Schlesky Carpentry Welch Farms IA Select Farms Mackin Grain Company			20. Nearest Post Office (if different from above): Name CLEMONS EAS Level 53 Miles Away 3.0 Window Service Hours: M-F 8:30-12:45 SAT 10:30-11:45 Lobby Hours M-F 6:00am-7:00pm SAT 6:00am-7:00pm PO Boxes Available: 60																										
21. Prepared by																													
Printed Name and Title ANGIE GREEN			Signature ANGIE GREEN		Telephone No. AC () (319) 399-2902																								
PO Discontinuance Coordinator Name KAREN LENANE		Telephone No. AC () (319) 399-2902		Location CEDAR RAPIDS, IOWA																									



10/12/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
SAINT ANTHONY
Docket Number 1380273 - 50239

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in black ink that reads "W. J. Herrmann".

WILLIAM HERRMANN
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: SAINT ANTHONY, IA, 50239-9700
 EAS Level: 53
 District: HAWKEYE PFC
 County: MARSHALL
 Congressional District: 04

Proposal: ☒ Close ☐ Consolidate

Reason For Proposed: retired
 Alternate Service Proposed: Rural Route Service

Customers Affected:
 Post Office Box: 30
 General Delivery: 0
 Rural Route: 0
 Highway Contract Route (HCR): 0
 City Route: 0
 Intermediate Rural: 0
 Intermediate HCR: 0
 Total number of customers: 30

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
10/31/1995	Postmaster vacancy occurred. Reason: retired
	OIC: Career 0 Noncareer: 1 Other Employees: 1
04/29/2011	District manager authorization to study.
05/14/2011	Questionnaires sent to customers. Number sent: 105 Number Returned: 33
06/28/2011	Analysis: Favorable 5 Unfavorable 3 No Opinion 25
	Petition received. Number of signatures: 59
	Concerns expressed:
	Congressional inquiry received: No
	Concerns expressed:
07/14/2011	Proposal and checklist sent to district for review.
07/14/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
07/14/2011	Proposal and invitation for comments posted and round-dated.
09/29/2011	Proposal and invitation for comments removed and round-dated.
	Comment Analysis:
	Favorable 0 Unfavorable 7 No Opinion 0 7
None	Premature PRC appeal received.
	Concerns expressed:
06/15/2011	Updated PS Form 4920 completed (if necessary).
10/12/2011	Certification of the official record.
10/12/2011	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
10/17/2011	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
11/03/2011	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal:
	Affirmed: Remanded USPS Withdrawn:
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: Effective date:

Review Coordinator/person most familiar with the case:

KAREN LENANE
 Name/Title
 KAREN LENANE
 District Post Office Review Coordinator

(319) 399-2902
 Telephone Number
 (319) 399-2902
 Telephone Number



10/12/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Saint Anthony Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Karen Lenane, Post Office Review Coordinator, at (319) 399-2902 or Jean Susnjar Manager Post Office Operations.

A handwritten signature in black ink, appearing to read "W. J. Herrmann".

WILLIAM HERRMANN
DISTRICT MANAGER
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4E/P1380273.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the SAINT ANTHONY was received by 10/17/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 11/03/2011

Date of Removal: 12/05/2011

FINAL DETERMINATION TO CLOSE
THE SAINT ANTHONY, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

CKET NO 138 0273-50239
EM NO 47
GE 2

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Saint Anthony, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the State Center Post Office, located 10 miles away. Service will be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster retired on October 31, 1995. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Study to request for discontinuance based on declining workload, declining volumes, and the ability of the Postal Service to provide effective and regular service by an alternate means.

The Saint Anthony Post Office, an EAS-53 level, provides service from 08:00 - 12:15 Monday - Friday, 11:30 - 12:45 Saturday and lobby hours of 8-3:45 on Monday - Friday and 11:30-3:30 on Saturday to 30 post office box or general delivery customers and 75 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 34 transaction(s) accounting for 37 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$6,413 (17 revenue units) in FY 2008; \$5,440 (14 revenue units) in FY 2009; and \$5,800 (15 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 28, 2011, representatives from the Postal Service were available at Saint Anthony City Hall to answer questions and provide information to customers. 24 customer(s) attended the meeting.

On June 14, 2011, 105 questionnaires were distributed to delivery customers of the Saint Anthony Post Office. Questionnaires were also available over the counter for retail customers at the Saint Anthony Post Office. 33 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 5 favorable, 3 unfavorable, and 25 expressed no opinion.

A petition supporting the retention of the Saint Anthony Post Office was received on June 28, 2011, with 59 signatures.

When this final determination is implemented, delivery and retail services will be provided by the State Center Post Office, an EAS-16 level office. Window service hours at the State Center Post Office are from 8-12 - 1-5, Monday through Friday, and 8-10 on Saturday. There are 120 post office boxes available.

Retail service is also available at the Clemons Post Office an EAS-53 level office, located three miles away. Window service hours at Clemons Post Office are from 8:30-12:45, Monday through Friday and 10:30-11:45 on Saturday. There are 60 post office boxes available for rent.

The proposal to close the Saint Anthony Post Office was posted with an invitation for comment at the Saint Anthony Post Office, Clemons Post Office and State Center Post Office from July 25, 2011 to September 25, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customers expressed concern about misdelivered mail.
Response: The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.
2. **Concern:** Customers were concerned about senior citizens and security of mail in curbside mailboxes.
Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Cluster box units are being proposed for reasons of security and safety. They are a strong, secure, free standing unit that houses 16 individually locked mail compartments.
3. **Concern:** Customer expressed a concern about package delivery and pickup.

1380273-S0239
47
3
TICKET NO
EM NO
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Response:

Rural carriers will deliver packages that fit in your rural mail box or cluster box unit, if the package does not fit, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages.

4. Concern:

Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

5. Concern:

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

6. Concern:

Customers were concerned about obtaining services from the carrier.

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

TICKET NO.
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1380273-50239
47
4

7. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
8. **Concern:** Customers were concerned about senior citizens.
- Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
9. **Concern:** Customer asked if the city worker could do the snow removal in front of the CBU's?
- Response:** The city would need to place the bid with the State Center Post Office.
10. **Concern:** Customer asked who determines "maximum and effective service"?
- Response:** Maximum service is a term that could have alternate meanings to different people. The Postal Service is still providing regular and effective service, just in a different manner.
11. **Concern:** Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices.
- Response:** The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.
12. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.
- Response:** The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
13. **Concern:** Customer is currently on rural delivery and was wondering if their rural delivery would remain the same.
- Response:** Yes, if a possible discontinuance, your delivery service would remain the same with only a possibility of a slight change in delivery time.
14. **Concern:** Customer questioned how soon the Post Office could close.
- Response:** The time of the study is between 6-9 months from the beginning til the end. We are currently two months into the process.
15. **Concern:** Customer questioned if the closing could take place in the winter.
- Response:** Yes, the discontinuance could be in the winter.
16. **Concern:** Customer questioned if their mail could be "dropped" off in Clemons if they request, is that an option?
- Response:** No, that is not an option unless you rent a PO box in Clemons and fill out a change of address card.
17. **Concern:** Customer questioned if there was a second appeal that they can do?
- Response:** I am not aware of a second appeal process.

TICKET NO
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1380273-50239
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5

18. **Concern:** Customer stated the Governor is working on getting a moratorium and there is a petition to get the USPS to stop studying offices for discontinuance and wanted to know if we were aware of this.
- Response:** Yes, we read it in the newspaper today that the Governor met with some of the town's mayors to discuss this.
19. **Concern:** Customer suggested reducing/alternating the number of hours the post office operates.
- Response:** Hours are determined by the workload at the post office.
20. **Concern:** Customer wanted to know if a Post Office may be closed with a sitting Postmaster.
- Response:** At this time, the criteria to study for discontinuance includes minimal workload and a postmaster vacancy. We are unable to determine what the future may hold.
21. **Concern:** Customer wanted to know if tax dollars are used by the USPS.
- Response:** No, the USPS does not operate on tax dollars. We are a non-profit organization that is an independent branch of the government that does not operate from tax dollars, yet are regulated by government rules and regulations.
22. **Concern:** Customer wanted to know if the 6-9 months starts with the notification to the community.
- Response:** No, the 6-9 months begins with the initial approval to study the Saint Anthony Post Office.
23. **Concern:** Customer wanted to know if the Postal Service will comply with ADA regulation.
- Response:** The postal service will work with the city of Saint Anthony to determine the best possible location for safety and accessibility for the cluster box units.
24. **Concern:** Customer wanted to know if they are currently a Post Office Box customer, how they would receive mail if a discontinuance?
- Response:** The customer would either receive mail through a cluster box or a curbside box.
25. **Concern:** Customer wanted to know if they could open a PO Box in Clemons.
- Response:** Customers may open a PO Box in any Post Office they choose as long as a change of address is filled out and the proper identification and paperwork is filled out.
26. **Concern:** Customer wanted to know what else the USPS has considered in the study besides closure and CBU options?
- Response:** The other option we can look at includes customers installing and maintaining curbside mailboxes. Please keep in mind that snow removal would need to be done by the customer, curbside boxes would need to be purchased and installed by the customer, the carrier will not deliver down every street and curbside boxes do not offer the security that cluster boxes offer.
27. **Concern:** Customer wanted to know what time delivery into Saint Anthony would be.
- Response:** Delivery time would not change much from the current delivery, around noon.
28. **Concern:** Customer wanted to know when the decision will be made in regards to the location of the placement of the CBU's.
- Response:** We will not discuss with the city placement of CBU's until headquarters makes their decision on a possible discontinuance.
29. **Concern:** Customer wanted to know who they would talk to if the snow is not properly maintained in front of the cluster box units.
- Response:** The customer would need to speak with the administrative Postmaster in State Center about those concerns.

TICKET NO 1380273-50239
FM NO 47
GE 6

30. **Concern:** Customer wanted to point out a "save our Post Office" website was created.
- Response:**
31. **Concern:** Customer was concerned about how much time the carrier will spend in St Anthony's if he delivers to a CBU.
- Response:** His mail would be presorted before arriving in Saint Anthony. He would have a master key to access the enter cluster box unit and place the mail in 16 units at once. Estimated time would take 10-15 minutes.
32. **Concern:** Customers asked if the future holds one "hub" for a Post Office per county?
- Response:** Again, it is hard to predict the future, but many changes are underway including consolidation of processing plants, routes are being optimized in branch offices and stations and Post Offices are studied for discontinuance in an effort to provide service more efficiently.
33. **Concern:** Customers expressed concern about collection of outgoing mail in the Centralized Box Unit.
- Response:** The Centralized Box Unit has a collection box for the deposit of outgoing mail.
34. **Concern:** Customers expressed concern about the loss of community name and Zip Code.
- Response:** Customers that elect to receive their mail on the route that serves the community will continue to use the community name in their last line address. The Postal Service is helping to preserve the community name by continuing the use of the community name in addresses.
35. **Concern:** Customers felt the cost of postage was increasing while service was decreasing.
- Response:** The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
36. **Concern:** Customers inquired about mailbox installation and maintenance.
- Response:** Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.
37. **Concern:** Customers inquired about the possibility of 5 day delivery in the future.
- Response:** The Postal Service has requested from Congress to change the law that requires us to deliver mail 6 days per week, possibly saving 3.1 billion dollars per year. We are waiting Congress's response which should be within a year.
38. **Concern:** Customers questioned whether the appeal gives the community an additional 120 days?
- Response:** An appeal allows the postal rate commission 120 days to consider an appeal and render an opinion.
39. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
- Response:** Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
40. **Concern:** Customers wanted to know how many other offices would be closed.
- Response:** It is hard to predict the future of the post office although every office is being looked at for cost savings.

1380273-50239
47
7
TICKET NO
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41. **Concern:** Customers wanted to know if the USPS will put up hand rails around the CBU's.
- Response:** No the USPS will not pay for hand rails. The city may invest in one or possibly make it an eagle scout project for a boy scout.
42. **Concern:** Customers wanted to know if they want to switch to curbside delivery where would they need to install a box?
- Response:** Those questions may be directed to the Postmaster of Saint Anthony.
43. **Concern:** Customers were concerned why the postmaster position was not filled.
- Response:** All management positions were frozen in anticipation of the reorganization efforts.
44. **Concern:** Customers were concerned about a possible address change.
- Response:** Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.
45. **Concern:** Customers were concerned about how many packages may be delivered to the CBU's daily.
- Response:** Each CBU unit has 2 large parcel compartments. Although each individual mail compartment is more generous than the basic po box, and should be able to accomadate small parcels, if there are more parcels than the CBU's can hold in a day, the rural carrier will be required to deliver packages up to 1 mile to customer houses.
46. **Concern:** Customers were concerned about later delivery of mail.
- Response:** The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.
47. **Concern:** Customers were concerned about purchasing stamps and availability from the carrier.
- Response:** The rural carrier carries stamp stock with him on a daily basis, if he does not have the specific item you are requesting he can deliver it to you the next day, with a new orange envelope for ordering next time.
48. **Concern:** Customers were concerned about the additional costs associated with the rural carrier adding more deliveries
- Response:** The alternate cost provided to the rural carrier is addressed in the study and may be viewed at the time of the proposal posting.
49. **Concern:** Customers were concerned about the placement of the CBU's.

Response:

1380273-50239
47
8
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If a discontinuance is approved through headquarters, the Postal Service would speak to the city about a location on city property that is safe and easily accessible to residents.

50. Concern:

Customers were concerned how they may obtain financial information of the Saint Anthony Post Office.

Response:

The customer may view this information when it is posted for proposal or send your request via the freedom of information act through the Consumer Affairs department/USPS in Des Moines Iowa, address is available from Angie after the meeting.

51. Concern:

Customers were concerned how to they file an appeal.

Response:

The appeal process is only available while the final determination is posted a required 30 days. The address is listed in the final determination where to submit the appeal.

52. Concern:

Customers were concerned if others individuals would have access to the mail compartments.

Response:

No in a cluster box unit, you have your own individually locked and secure mail compartment. If you have a parcel, you are the only one who has access to the key that accesses the parcel locker.

53. Concern:

Customers were concerned if parcels may be redelivered.

Response:

Yes, to alleviate a trip to the State Center post office to retrieve packages that were not deliverable, you may call the Post Office to request redelivery.

54. Concern:

Customers were concerned if the USPS rural carrier would deliver to curbside boxes if they were blocked by drifts of snow.

Response:

No, it is the customer responsibility to remove snow in front of curbside mailboxes for the safety of the rural carrier.

55. Concern:

Customers were concerned if there would be a charge for CBU's?

Response:

No charge for CBU's or CBU keys unless you lose all 3 keys, then a change of lock fee of \$40 will be applied.

56. Concern:

Customers were concerned why it cost to change address online.

Response:

An online charge is applied for identity theft prevention. Change of address cards may be picked up at the counter of any Post Office.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.
7. A decrease in your PO Box Fees may be a result of this proposal.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Saint Anthony is an incorporated community located in MARSHALL County. The community is administered politically by Mayor and council. Police protection is provided by the Marshall County Sheriff. Fire protection is provided by the State Center and Clemons Fire Departments. The community is comprised of combination and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Saint Anthony Christian Church, Saint Anthony City Council Flatheads Bar & Grill Dunn Grain LLC Heartland Mobility Karns Seeds Dekalb/Acgro Sandage Farms S & S Automotive Kurtz Artistry Ward Enterprises Prescott Motorsports S & S Tailing Bryants Station Backflow Prevention Services Witt Farms The Wild Rose Salon Kurtz Seeds JoiBuilt Web Works Tri Oak Farms MYSHA Farms St Anthony Christian Church B & W Farms Hotop Farms Hotop Trucking Marco Pork Slingluff Trucking Tri Co Pork Easton Lawn Service Art Ink Arnold Trucking Fisher Farm & Trucking State Center Nursing & Rehab Center JB Studios Stalzer Landscaping Clendenen Farms Dunn Farms Bryant Salvage Schlesky Carpentry Welch Farms IA Select Farms Mackin Grain Company. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Saint Anthony Post Office will be available at the State Center Post Office. Government forms normally provided by the Post Office will also be available at the State Center Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- | | |
|-------------|---|
| 1. Concern: | Customers questioned the economic savings of the proposed discontinuance. |
| Response: | Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. |
| 2. Concern: | Customers were concerned about the loss of a gathering place and an information center. |
| Response: | Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. |

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on October 31, 1995. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 19,495 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA)	\$ 15,350
Fringe Benefits @ 33.5%	\$ 5,142
Annual Lease Costs	<u>+ \$ 2,400</u>
Total Annual Costs	\$ 22,892
Less Annual Cost of Replacement Service	<u>- \$ 3,397</u>
Total Annual Savings	<u>\$ 19,495</u>

A one-time expense of \$ 1476 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

CKET NO 1380273-50239
MNO 47
GE 10

VI. SUMMARY

This is the final determination to close the Saint Anthony, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the State Center Post Office, located 10 miles away. Service will be provided to cluster box units (CBUs).

The postmaster retired on October 31, 1995. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Saint Anthony Post Office provided delivery and retail service to 30 PO Box or general delivery customers and 75 delivery route customers. The daily retail window transactions averaged 34. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$19,495 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Saint Anthony Post Office, Clemons Post Office and State Center Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Saint Anthony Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Saint Anthony Post Office, Clemons Post Office and State Center Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

10/24/2011

Date



11/03/2011

OFFICER-IN-CHARGE/POSTMASTER
Saint Anthony Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Saint Anthony Post Office Final
Determination Docket No. 1380273 - 50239

Please post in the lobby the enclosed final determination to close the Saint Anthony Post Office. The final determination must be posted in a prominent place from 11/03/2011 through close of business on 12/05/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 12/06/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (319) 399-2902.

Sincerely,

A handwritten signature in black ink, appearing to read "Karen Lenane", written over a light blue rectangular background.

KAREN LENANE
POST OFFICE REVIEW COORDINATOR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Enclosures:
Final Determination Official Record

DOCKET NO
ITEM NO
PAGE

1380273-50239

49



Date of Posting: 11/03/2011

Date of Removal: 12/05/2011



FINAL DETERMINATION TO CLOSE.
THE SAINT ANTHONY, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

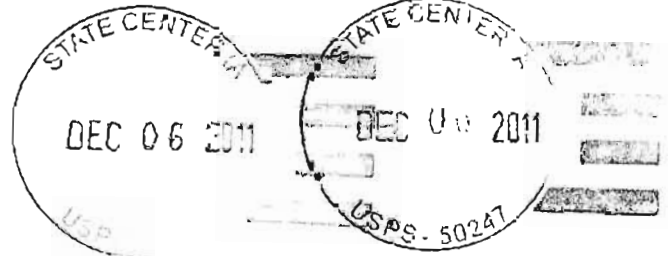
DOCKET NUMBER 1380273 - 50239

DOCKET NO 1380273-50239
ITEM NO 49
PAGE 2



Date of Posting: 11/03/2011

Date of Removal: 12/05/2011



FINAL DETERMINATION TO CLOSE
THE SAINT ANTHONY, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1380273 - 50239

DOCKET NO 1380273-50239
EM NO 49
GE 3



Date of Posting: 11/03/2011

Date of Removal: 12/05/2011



FINAL DETERMINATION TO CLOSE
THE SAINT ANTHONY, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1380273 - 50239



10/24/2011

DISTRICT MANAGER
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- SAINT ANTHONY

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN – POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

A handwritten signature in black ink, appearing to read "Dean J. Granholm".

Dean J Granholm
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:
Vice President, Area Operations, WESTERN Area

DOCKET NO 1380273-50239
ITEM NO 54
PAGE 2

A2012-96

November 29, 2011

Ruth Y. Goldway, Chairman
Postal Regulatory Commission
901 New York Ave NW STE 200
Washington, DC 20268-0001

Received

DEC 07 2011

RECEIVED

2011 DEC -9 P 2: 26

POSTAL REGULATORY
COMMISSION
OFFICE OF THE SECRETARY

Dear Chairman Goldway:

Office of PAGR

The Postal Service has informed us that our post office is going to be closed.

We, the customers of the Saint Anthony, Iowa Post Office wish to appeal this decision.

We, the customers of the Saint Anthony, Iowa Post Office vigorously protest this action in view of the provision in the Postal Reorganization act calls for the Postal Service to provide a maximum degree of effective and regular postal service to rural areas, communities and small towns where the post office is not self-sustaining.

We have many concerns and feel that closing the Saint Anthony, Iowa Post Office would be a hardship for our citizens and a disadvantage for our city.

The proposal offers a CBU unit in exchange for our post office. This will not give us anywhere close to the service we need in our community.

Our rural carrier will be responsible for all services. The proposed small amount of time to deliver our mail and complete needed services would be impossible for him to adhere to. Many of our citizens choose to pay their bills with money orders for security purposes, especially our senior citizens. Our rural carrier will not be able to provide this service safely. He will only be able to accept cash during the time he is here and take it to the post office in State Center. Not only do our citizens have a problem with this as a possible loss of money, but it is unsafe for our rural carrier to carry this large amount of cash and money orders in these times of escalated robberies. It will also impede the ability for people to purchase and use money orders swiftly, adding days to the process of bill paying. Our citizens also will not have the service of sending certified letters or registered mail without driving 20 miles, thus an additional financial burden and hardship.

Many of the people in our community do not have internet access due to financial reasons or having no interest in computers. USPS.com is not an alternative for many of our citizens. Many people just don't trust purchasing or paying for anything online. For them it is all about security and going to the local post office to make purchases and send packages. We also prefer to support our local post office.

The CBU unit will not give us the service we require. There will be only two parcel lockers per unit. Therefore, only four people at most would be able to receive packages in one day. This is not reasonable or acceptable. Any packages that are undeliverable would be taken to State Center. Many of our citizens do not have the means to make the 20 mile trip to State Center and back. Especially necessary if it is medicine they are waiting for also creating a hardship. This is a disadvantage for our community.

The financial reasons for the closure of our post office do not add up. The building our post office is located in is owned by our city. The rent paid for our post office is \$200 per month. Our city pays for all

DOCKET NO 1380273-50239
ITEM NO 54
PAGE 3

utilities used by our post office other than the phone and Internet service. Currently there is no cost for snow removal, mowing or repairs for our post office to The Postal Service. If the CBU unit is installed, all snow service, lawn care and repairs will be paid for by The Postal Service.

The only employee of our post office is a part time employee who receives no benefits. We do not have a Postmaster which is not the same expense as an OIC. This unfairly inflates the expenses and economic savings to the Postal Service. For this reason I believe that false economic data is used to support this discontinuance decision.

This is a very low cost post office only being open 24 hours per week. The rural carrier is a full time career employee with full benefits. He will be working more hours if he is to provide anywhere close to the services that are currently available and would be required of him. Many of our citizens need help and advice as to what specifications are required in mailing packages, what options for the best rate are and many other questions and concerns that will be no longer available to those without a computer with Internet access and an accurate weigh scale.

The closure of our post office will have a detrimental effect on our town's economy. Our businesses will travel 20 miles to State Center Post Office be able to mail out the same day costing them time and money. We are less likely to attract new businesses in a town with no post office. Our citizens may not be able to afford transportation costs to drive when needed to another town.

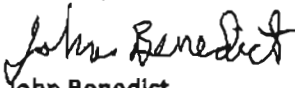
We do not live in a city where we could utilize a contract, community or village post office in an area business. Our small town post office is our only option for the maximum and effective service that we need.

The United States Postal Code, Title 39, Part 1, Chapter 1, 101 (b) states: "The Postal Service shall provide a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not self-sustaining. No post office shall be closed for operating at a deficit. It is the specific intent of the Congress that effective postal service be insured to residents of both urban and rural communities."

The Postal Reorganization act states that we are entitled to the same efficient postal service provided to urban areas.

The citizens of Saint Anthony, Iowa request that the Postal Regulatory Commission examine the procedures in which the Postal Service came to the conclusion that any of the replacement services could possibly be considered the maximum degree of regular and effective service to the patrons of the office and reverse the decision to close the Saint Anthony Post Office

Sincerely,



John Benedict
410 Cruett St
St. Anthony, IA 50239

Docket # 1380273 - 50239